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1.	**1.1**	**Senator Dastyari**	**Caretaker letter sent to nbn co**	**Senator DASTYARI:** Is there a form letter that comes from PM&C that every departmental secretary, like you, then sends out to everybody? **Dr Smith:** It is pretty much a summary of the caretaker conventions. It is a pretty standard letter. **Senator DASTYARI:** You may want to take this on notice. Is there a reason we could not have a copy of that letter? **Dr Smith:** I would like to take that on notice, thanks. **Senator DASTYARI:** Sorry, Dr Smith, I am new to all this. Is that standard procedure? **Dr Smith:** I would have to check in terms of the department prior to my tenure. But I am sure it is with many departments and I imagine it is with our department.	**Page 5**
2.	**1.1**	**Senator Dastyari**	**nbn article - Copy of advice sent to nbn**	**Senator DASTYARI:** Did they then provide a letter to you to give to NBN Co or did they send a letter directly to NBN Co? **Mr Robinson:** As Dr Parkinson's letter on this issue said, we conveyed the advice to NBN Co. We consulted with PM&C and then conveyed some advice. This department provided the advice to NBN Co. **Senator DASTYARI:** When you say, 'provided the advice', did you provide the advice in writing? **Mr Robinson:** Yes, and verbally. **Senator DASTYARI:** Verbally it was: 'Don't do this. This is our view. We are going to send you a letter.' Was that it? **Mr Robinson:** Essentially, yes. **Senator DASTYARI:** Where is that letter now? **Mr Robinson:** Which letter? **Senator DASTYARI:** The letter that you sent NBN Co. **Mr Robinson:** It was in fact an email. **Senator DASTYARI:** Can we have a copy of it? **Mr Robinson:** I would have to take that on notice. **Senator DASTYARI:** Would there be an issue? **Mr Robinson:** I would have to take it on notice. **Senator DASTYARI:** When was that email sent? **Mr Robinson:** On the 27th. **Senator DASTYARI:** And there was only one email? **Mr Robinson:** Of advice, yes. **Senator DASTYARI:** Just to be clear, did you receive a response to that email? **Mr Robinson:** I would have to take that on notice.	**Page 7**
3.	**1.1**	**Senator O'Neill**	**54 Electorate briefs – FOI disclosure log**	**Senator O'NEILL:** I want to get your response to the 54 electorate briefs that are in the FOI disclosure log number A091-2016 on the department's website. They were published on 30 May	**Page 10 – 11, 12 and**

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				2016. Are you aware of those? **Dr Smith:** Yes. **Senator O'NEILL:** Do they represent the most complete and recent holding of NBN electorate briefs in the department's possession? **Ms Flannery:** They were the briefs that responded to the specific FOI request, which was at a particular point in time. **Senator O'NEILL:** My question is, are they the most recent holdings of NBN electoral briefs or not? **Ms Flannery:** They would not be, because they responded to a specific request which was at a point in time. **Senator O'NEILL:** If I understand you clearly, there is more recent data that you have access to? **Ms Flannery:** That could be the case, but that is outside of the FOI space. **Mr Robinson:** Ms Flannery looks after the FOI requests. We will have to take on notice whether we have done some since. We may not have. I am not aware of it, so we will have to take it on notice. **Senator O'NEILL:** Have electorate briefs for every federal electorate in Australia been prepared? **Mr Robinson:** I would have to take that on notice. **Senator O'NEILL:** Could you explain the structure of those briefs? Is there commercially sensitive information or not? **Mr Robinson:** I will take that on notice as well. **Senator O'NEILL:** So my request is: can the full set of most recent electorate briefs be tabled as quickly as possible? **Mr Robinson:** We will take that on notice. **Senator O'NEILL:** Is there any chance that could be found out? We will be here until 11 o'clock tonight. Is there any chance that you could expedite that? **Mr Robinson:** We will see what we can do. **Senator O'NEILL:** Thank you. Could you also investigate whether state and territory briefs have been prepared? **Mr Robinson:** Yes, Senator. … **Senator O'NEILL:** Can I add to my request to the department a little bit earlier? I note that there were 54 that went up. There are 96 others for the other electorates that were not briefed and I would like some information on those as well, not just the 54 that have had some FOI response. I would like to turn to digital productivity. Do we have the right people here to answer questions? Ms O'Loughlin, is it you for this? … **Senator O'NEILL:** Can I add to my request to the department a little bit earlier? I note that there were 54 that went up. There are 96 others for the other electorates that were not briefed and I would	**117**

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				like some information on those as well, not just the 54 that have had some FOI response. I would like to turn to digital productivity. Do we have the right people here to answer questions? Ms O'Loughlin, is it you for this? **…** **Senator O'NEILL:** I just wanted to ask a quick follow-up from this morning, because it has been a long, long time. I am really hopeful that I might have provided enough time now for a response. My question—it was the first question—about the 54 electorate briefs and the FOI disclosure log: you were going to see whether you could find out if they were the most recent of the NBN electorate briefs and the department's position. Have you been able to find that information yet? **Mr Robinson:** Yes. We have prepared later briefing than that. **Senator O'NEILL:** Would you be able to table it? **Mr Robinson:** We will have to take it on notice, because we just have to check the information with NBN Co. As to whether we can provide it to you, we will take that on notice. **Senator O'NEILL:** Right. So, I asked this morning for the full set of the most recent electorate briefs to be tabled without delay, and I am restating that, seeking the state and territory briefs, and also electorate briefs for every federal electorate in Australia. **Mr Robinson:** Okay. We will take that on notice. **Senator O'NEILL:** Up to the most recent. Thank you.	
4.	**1.1**	**Senator O'Neill**	**Digital Productivity – report IT use and Productivity**	**Senator O'NEILL:** I understand that the function for digital productivity was transferred out of the department in September 2015. **Ms O'Loughlin:** That is correct. **Senator O'NEILL:** Can you explain to me, then, why the department in February 2016 published a 116 page report on IT use and productivity? **Ms O'Loughlin:** From memory, that report had been developed in the department for a considerable length of time. As it was ready to go, and through discussions with our colleagues in the innovation department, we settled the report and we published it, because we thought it would be useful information to be made available publicly. **Senator O'NEILL:** Could you indicate to me the date when that project was initiated? **Ms O'Loughlin:** I will have to take that on notice. I can probably come back to you later today of that. **Senator O'NEILL:** That would be good. Could you also undertake to provide, if possible today, the cost and the time associated with the preparation and publication of that report? **Ms O'Loughlin:** Yes. **Senator O'NEILL:** AusTender contract notice CN3363608, entitled 'Digital Productivity Project'. What is this for? **Ms O'Loughlin:** It is probably related to the report that you mentioned earlier, but I would have to take that on notice.	**Page 12**

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				Senator O'NEILL: If you can. Also, the contract period for that was 15 July 2016 to 31 December 2016. But the report that we have just been talking about, which you said you assisted your colleagues in innovation with, was actually published in February 2016. **Ms O'Loughlin:** If I can take that on notice I will come back with information on that, perhaps under program 1.1 later this morning.	
5.	**1.1**	**Senator O'Neill**	**External advisory group - composition**	**Senator O'NEILL:** Dr Smith, at the end of your evidence there, this external advisory body, could you give me a bit more of an understanding of its role, who constitutes that and why you consider at core business? **Dr Smith:** It comprises of people from other departments across government as well as some external representatives. I do not have the exact numbers and names, but we can provide those to you. **Senator O'NEILL:** Later today? **Dr Smith:** Yes. **Senator O'NEILL:** Thank you.	**Page 13-14**
6.	**1.1**	**Senator Chisholm**	**Sydney Ave lease costs**	**Senator CHISHOLM:** Do you anticipate that the new lease will result in savings for the government? **Ms Talbot:** Obviously, the reason we are moving is part of Operation Tetris, which is whole-of-government. Because we are unable to continue the lease of our current building, because there is another lease that is currently occupied, we move into that arrangement. So, overall it is ensuring that there is a smaller property footprint across the whole of government. **Senator CHISHOLM:** But there is nothing definitive in terms of savings? **Dr Smith:** That is probably a question for Finance. **Senator CHISHOLM:** Do you think any new lease arrangements are going to constrain the department's ability to do its functions? **Ms Talbot:** No. **Ms O'Loughlin:** We will come back on notice on the cost of the lease. We do not have that figure with us at the table but will come back on that later today.	**Page 15**
7.	**1.1**	**Senator Moore**	**Role in the STGs**	**Senator MOORE:** Dr Smith, I am asking departments about their role in the STGs, the Sustainable Development Goals. I want to know if your department is part of the interdepartmental committee that has just been set up to look at the impact of the STGs in our country and internationally? **Dr Smith:** Yes, apparently we are. **Senator MOORE:** Well, it is very new. I will put this on notice, because it is obviously new. I want to find out on notice exactly who is representing your department and your understanding as a department of what your role will be. Also, whether there will be a focus domestically and internationally. There are too many goals. There are a number of goals, but I would have thought that there are a few there where communications expertise would be invaluable. **Dr Smith:** Certainly.	**Page 15**

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8.	**1.1**	**Senator Bilyk**	**Tom Roberts**	**Senator BILYK:** We will try a couple, because some are for the minister as well. Minister, the family for the acclaimed Australian artist Tom Roberts sought to donate a family heirloom. I am sure you are aware of the situation. It was a coin and a handwritten letter. The coin had been minted in 1873 and engraved with the Impressionist painter's initials. They sought to donate that to the prime ministerial collection last December. We know that it went missing somewhere. I am not accusing anyone of any unlawful act; I will be very clear on that. I understand that it was referred to the AFP. Is that correct? **Senator Fifield:** I am not aware of it. I do not have any specific knowledge. Obviously, I am aware of the issue, but I do not have any specific knowledge as to the handling of it. I stand to be corrected, but I do not think that it is anything that our department has involvement with. **Ms O'Loughlin:** I will check, but I do not believe our department is involved in that issue. **Senator BILYK:** I understood that the AFP had done some interviews and things, and that the staff that it had been handed to had resigned. Are you able to clarify that? **Ms O'Loughlin:** It was a staff member of the then minister's office. So it was not departmental staff. **Senator BILYK:** Minister, do you know if the previous minister's office staff has resigned? **Senator Fifield:** As I said, I do not have any specific knowledge of this matter. **Senator BILYK:** So you would not know whether the minister or the department have met with the family of Tom Roberts about this issue? **Ms O'Loughlin:** I think it was the responsibility of the former minister. **Senator BILYK:** That does not absolve the current minister. I mean, if everything is dropped when a minister changed, there would be no accountability anywhere. **Ms O'Loughlin:** Because that staff member had moved to different offices, we have not been involved in this process since then. I understand, though, that the Department of Prime Minister and Cabinet may have taken some questions on this issue yesterday. I would just like to check with them about whether they have some knowledge of that process. **Senator BILYK:** The other question I would like to know the answer to is if anybody from the department—obviously, not from the minister's office—has met with the family of Tom Roberts about the loss of these artefacts? Has any offer of compensation been made and, if so, what is that offer? Also, has there been a formal apology? I am a bit surprised to hear that, Minister, to be honest. This is a significant issue and they were significant cultural artefacts from a very respected Australian artist. I am a bit surprised for you to say to me that it was the former minister as though that absolves you of any information or knowledge about it. **Senator Fifield:** Neither I or my office have had any interaction or involvement in the events in question. It did not involve an interaction with me or my office. **Senator BILYK:** Even though it is a significant issue around a cultural artefact, as such, and one of Australia's most renowned artists? Are you saying that the blame stopped at the former minister?	**Page 16 and Page 95, 96**

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				Senator Fifield: No, I am just making a statement of fact that the issues in question did not involve me or my office, or any interaction between me and my office and the parties involved in that matter. **Senator BILYK:** I think Ms O'Loughlin said she will try to come back to me. **Ms O'Loughlin:** I recall now that it was a private donation from the individual, and the coin was provided to the Prime Minister at the Tom Roberts function at the National Gallery last year. Hence, I would like to check with the Department of Prime Minister and Cabinet. **Senator BILYK:** It was then handed to an adviser? **Ms O'Loughlin:** That is my understanding. That is why the issue had been taken forward by the Department of Prime Minister and Cabinet. It had not come to this department at all. But I am happy to talk to the Department of Prime Minister and Cabinet and see whether any of the people over there have met with the family, or can help with the other parts of your question. **Senator BILYK:** I do not suppose you are able to tell me then if the staff person is now working in another minister's office? You probably don't know the answer to that, Minister? **Senator Fifield:** I do not have a whole-of-government perspective on government staffing. **…** **Senator BILYK:** Was it going to be displayed in the National Gallery? **Ms O'Loughlin:** No, it was a private donation. **Senator BILYK:** Yes, but was it going to be displayed? **Ms O'Loughlin:** That is not my understanding but, again, as it was a matter for PM&C I am happy to take it on board, follow it up with PM&C and report back to this committee. **Senator BILYK:** What sort of timeline would that take? **Ms O'Loughlin:** I am happy to do that hopefully in the next few days. … **Senator BILYK:** This is a media article where I found the information that the issue had happened. Dr Lisa Roberts, who is a descendent of Tom Roberts, is quoted as saying, 'I'm disappointed. I've done everything that I can to be transparent in my dealings with people but I don't think it's been a two-way street. It's shaken my trust in cultural institutions.' That is where my concern comes in, Minister. They are part of your portfolio, cultural institutions. She goes on say, 'I probably won't donate anything again.' So my question is not only who has spoken to the family but whether there was any compensation suggested. I want to know the whole thing, from go to whoa, about how the family has been treated? **Ms O'Loughlin:** I am happy to take that up with Prime Minister and Cabinet.	
9.	**1.1**	**Senator Bilyk**	**Gender Balance on Arts boards**	**Senator BILYK:** Good. I have had a look at the make-up of a number of the boards and cultural institutions, and there seems to be some disparity with gender balance, and some have no appointees from diverse backgrounds. What steps are being taken to ensure that the membership of all boards and councils reflect diversity goals and have gender balance? **Senator Fifield:** There is a whole-of-government objective to improve gender balance on boards. I	**Page 17 and page 19**

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				think, taking my portfolio as a whole, both communications— **Senator BILYK:** I am asking specifically about the arts area. **Senator Fifield:** I appreciate that, but looking at it on a portfolio basis I think we do well, and officers at the table will be able to give us the statistics on that. But, obviously, I am keen not just to address this on a portfolio-wide basis but also board by board. **Ms Talbot:** The department is actively working towards the new gender diversity target of a 50 per cent balance on portfolio board positions. We actively monitor the diversity of portfolio board appointments, and the secretary has written to all agency heads advising portfolio agencies of the new gender diversity targets and of the need to be committed and accountable to achieve gender balance on boards. Recently we had to provide results to the whole-of-government *Gender balance on Australian government boards report 2015-16*. That was for the whole portfolio. We had 45.1 per cent women appointed to boards as at 30 June, 2016. I should note that that does not include managing directors of Australia Post, ABC, SBS and staff-elected positions on the ABC board. The latest results we have for gender balance across the portfolios is that we are now sitting at 47 per cent female, so we have slightly increased since we provided that report. Is there a specific— **Senator BILYK:** Well, you have said that the agencies had all been contacted. Are you able to tell me which specific agencies, including the national cultural institutions, have diversity and/or disability action plans in place? **Ms Talbot:** That I do not actually have. **Senator BILYK:** Can you take that on notice? **Ms Talbot:** We can take that on notice. **Senator BILYK:** For those who do not, what plans are there and what is the timing? **Ms Talbot:** I have to take that on notice, Senator. **Senator BILYK:** What about organisations that are funded by people such as the Australia Council, Creative Partnerships Australia and Screen Australia? I basically have the same questions to them. Which ones have diversity or disability action plans in place? For those that do not, what are the plans and timing around that? **Ms O'Loughlin:** We can take that on notice for you. … **Senator BILYK:** With regard to the question on notice and the diversity issues, can we also get a breakdown specifically for the arts area for gender diversity and everything else I asked for? I know you gave me whole-of-department staff, but could I get a breakdown for the arts area as well? **Ms O'Loughlin:** Yes.	
10.	**1.1**	**Senator Chisholm**	**Optus HFC network**	**Senator CHISHOLM:** I understand that. What I am trying to establish is when the government became aware that there was an issue with the Optus HFC network. **Senator Fifield:** NBN undertake constantly a range of scenario planning. They are forever looking at and reviewing what is the best and most cost-effective way of rolling out the NBN. So that was	**Page 20-21**

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				and is an ongoing exercise on the part of NBN. **Senator CHISHOLM:** So it is a pretty obtuse answer here when I am really trying to get the specifics of when the government knew that there was an issue with the Optus HFC network. We know that there was a media report on 25 November 2015. Surely there would have been some conversation given that the previous minister—in terms of his role with this, there would have been some communication from the NBN to the government and establishing what and when that was. **Senator Fifield:** NBN, as Bill Morrow has indicated previously at estimates, has been trialling and is looking at technology called 'fibre to the distribution point'. He has been very upfront at estimates that that is something that he was looking at and that there were trials taking place to see if that was something that would be appropriate to deploy and to see if that would be a cost-effective option in some situations. I was aware of it because everyone here was aware that that was being looked at as well. So NBN have ultimately taken the decision that, where it could have been an option to use Optus HFC, they will be using different technology solutions. **Senator CHISHOLM:** I think I am just going to have to be really clear with my question. When did the NBN Co—on what date—first advise the government of its plan to abandon the use of the Optus HFC network? **Senator Fifield:** I will take that on notice.	
11.	**1.1**	**Senator Urquhart**	**Mobile Black Spots Programme – Retention of taxpayers money**	**Senator URQUHART:** Why is it that Telstra and Vodafone are retaining taxpayers' money until that last base station is built in 2018? Why does that happen? Is there any other company out there that can hang onto taxpayers' money for a period of two years at the expense of the taxpayer? Why is that happening? Minister? **Senator Fifield:** I will ask Mr Paterson to speak to the design of the program. **Mr Paterson:** I will have to take that on notice. I believe we would be able to exert that clawback provision before the end of the program. But I will have to take that on notice. **Mr Robinson:** As Mr Paterson said, it is important to note that there are clawback provisions in the funding agreements and I think there was—	**Page 101**
12.	**1.1**	**Senator Urquhart**	**Mobile Black Spots Programme – awareness forums**	**Senator URQUHART:** Is it a coincidence that, of the 42 awareness forums, the two marginal coalition electorates had forums twice; whereas the 33 other electorates had no forums? Is that just a coincidence? How did that happen? **Senator Fifield:** No-one at the table knows what the number of forums were or where they were held. **Senator URQUHART:** I am telling you what they were. Did the department pay any costs of the forums? **Mr Paterson:** Not to my knowledge, no. **Senator URQUHART:** No costs at all? **Mr Paterson:** I would not believe so. **Senator URQUHART:** You would not believe so—you do not know for sure?	**Page 103**

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				Mr Paterson: I was not in the job at the time, but I could take it on notice. I would be very surprised if we paid any costs. **Senator URQUHART:** Mr Robinson? **Mr Robinson:** I would be very surprised as well, but we will take it on notice. **Senator URQUHART:** Dr Smith? **Dr Smith:** We will take it on notice.	
13.	**1.1**	**Senator Dastyari**	**Mobile Black Spots Programme – Funding**	**Senator DASTYARI:** In round 1, to be awarded funding under the black spot program, what number do I need? Do you have a threshold? If I get to 80 or a100, do I get it? **Mr Paterson:** I think this was identified in the ANAO report. You had an ultimate merit list of about 507 sites, I think, and the government funded 499. **Senator DASTYARI:** Yes, I think 507 is the number in here. **Mr Paterson:** But there would have been a number of sites that would have been considered not to be value for money and not meriting, so they would not have been on that merit list. **Senator DASTYARI:** Yes. **Mr Paterson:** If your question is how many points you needed to get to that cut-off, I do not have that information. I would have to take it on notice. **Senator DASTYARI:** But are we talking roughly 60, 100, 200? **Mr Paterson:** I just do not know, I am afraid. **Senator DASTYARI:** That is a worthless figure then. Saying it has gone from five to 10—of what? That is meaningless. It is an arbitrary figure then. What does it mean? You are saying the NP contribution has doubled. I am saying, 'In relation to what?' And you say saying you cannot tell me the relation. **Mr Paterson:** It will definitely have an impact because you are getting more points. The extent of the impact depends on how many points you get for other things.	**Page 108**
14.	**1.1**	**Senator Dastyari**	**Decision date – final Guidelines - MBSP**	**Senator DASTYARI:** That is fine. I mean it is a government program and a government decision. When was that decision about the final guidelines made for the round 1? What year are we talking about? **Mr Robinson:** We will take that on notice. **Senator DASTYARI:** What year are we talking about here? You surely must know. It will be in the ANAO report. I will just read it again. I can find it in five minutes. **Mr Paterson:** What year are we in now—2016. It would have been late 2014, I would expect. **Senator DASTYARI:** So 2014 you suspect—maybe 2015. **Mr Paterson:** From memory, I think it was around December 2014. So who would have been the minister? **Mr Robinson:** It was Minister Turnbull that signed this. **Senator DASTYARI:** It is very clear that you were trying to avoid saying that! So the final guidelines were made by Minister Turnbull, is that correct?	**Page 109-110**

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				Mr Robinson: Yes, but— **Senator DASTYARI:** That was in his capacity as communications minister as the predecessor to Senator Fifield. **Mr Paterson:** But guidelines for programs of this nature go through an approval process through government, so there is more than one minister who signs off most matters. **Senator DASTYARI:** Sure, but the minister at the time in 2014, perhaps 2015—we will work out the exact date; you can take that on notice—was then Minister Turnbull who set the round 1guidelines. Is that correct?	
15.	**1.1**	**Senator Dastyari**	**MBSP – ANAO Draft Report**	**Senator DASTYARI:** And when was the ANAO report published? **Mr Paterson:** It was tabled in parliament in September. **Senator DASTYARI:** When were you given the draft? **Mr Paterson:** We would have been given— **Senator DASTYARI:** You tabled that you had a response. **Mr Paterson:** We would have been given the very earliest draft. The final draft— **Senator DASTYARI:** When were you given the first draft? **Mr Paterson:** I do not know when we got the first draft, but it may have borne no major resemblance to the final draft. **Senator DASTYARI:** Sure, but when were you given it? **Mr Paterson:** These are iterative documents; they are developed over time. **Senator DASTYARI:** Sure, but that was not the question. The question was: when were you given it? **Mr Paterson:** We will have to take that on notice, Senator. **Senator DASTYARI:** Was it this year or last year? **Mr Paterson:** It would have been this year, I would expect, but I will have to take it on notice. **Senator DASTYARI:** Surely you know this: was it before or after the election? You are the point person, the draft report would come to you. **Mr Paterson:** I am trying to recall, Senator. I was not in the job at the time. **Mr Robinson:** Sorry, Senator, is your question when we would have seen a draft report? **Senator DASTYARI:** Yes. **Mr Robinson:** Was it before the election? It was before the election. **Senator DASTYARI:** Was it before the draft guidelines were issued for round 2? **Mr Robinson:** We will have to take that on notice. **Senator DASTYARI:** How could you not know that? That is such a basic thing. If you have draft guidelines and there is an ANAO report about round 1— **CHAIR:** Senator Dastyari, they have taken it on notice. They have indicated they do not have that information. Asking them why they do not know it is not really helping. **Senator DASTYARI:** But it does not pass the believability test.	**Page 114**

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				CHAIR: They have taken it on notice. Move on if you have another question. **Mr Paterson:** The guidelines were issued in February. Mr Robinson has confirmed that we would have seen a draft ANAO report before the election—we are talking around May or June. What we need to take on notice is what happened between February and June. **Senator DASTYARI:** The ANAO report includes a response from the department, so you obviously saw it before May. The question is whether it was before February. **Mr Paterson:** I doubt we would have seen a draft before February that was in a close-to-final state because it was so much time before we got the report that we could comment on. We will have to take it on notice.	
16.	**1.1**	**Senator Dastyari**	**MBSP – federal seat of McEwen**	**Senator DASTYARI:** Minister, how many black spot programs did the federal seat of McEwen get? Are you aware of that? As you know, that is the location of Black Friday. **Senator Fifield:** There have been recent fires in a number of places in Australia but, obviously, that area was heavily impacted. **Senator DASTYARI:** You don't know the answer, do you? **Senator Fifield:** I cannot go through each electorate off the top of my head. **Senator DASTYARI:** Sure. Maybe the department could answer? **Senator DUNIAM:** It is a Labor electorate. **Mr Paterson:** There were two base stations under round 1 funded in the McEwen electorate. **Senator DASTYARI:** To what value? **Mr Paterson:** I would have to take that one on notice. **Senator Fifield:** But, that is an important point, because the Victorian state Labor government had a very major say as to which mobile black spots in that state were funded. That is correct, isn't it? **Mr Paterson:** That is correct. **Senator Fifield:** There was very close cooperation with the state Labor government. **Senator DASTYARI:** You might want to take this on notice, if you do not have the information: how many were requested in that electorate? **Mr Paterson:** I can take that on notice. **Senator DASTYARI:** Do you have that information with you? Is that on the table? **Mr Paterson:** No, I do not have the carriers' applications. **Senator DASTYARI:** Fair enough.	**Page 115 - 116**
17.	**1.1**	**Senator Chisholm**	**MBSP – Awareness forums**	**Senator CHISHOLM:** In relation to the awareness forums, just going into a bit more detail around that: I imagine they were held in halls, in these communities, and I was just wondering what role the department played in booking these venues for these awareness forums to be held. **Mr Paterson:** I will have to take that on notice, but it is very similar to the earlier question we took on notice about what support and whether the department paid any money towards these sorts of things. I would suspect that we did not do anything and it was organised by the parliamentary secretary's office. But I will have to take it on notice.	**Page 117**

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				Senator CHISHOLM: For thoroughness in terms of what we get out of it, I would also be wanting to know—because I imagine that for awareness forums you have to raise awareness that they are on, whether that be through direct mail or paid media or whatever it is so that the people who live in these electorates can know to come along—whether that is also something you could come back to us on: whether the department paid for any media or likewise to promote these events. **Mr Paterson:** Yes, I am happy to do that. Obviously our answer will be constrained by whether we had any role and whether there were local advertisements and so forth and if they were not organised by us we would not necessarily be aware of them. But we can check our records for anything that we did. **Senator O'NEILL:** But you did do media monitoring, did you? **Mr Paterson:** Yes, exactly. If we came through on the media we can attempt to go back through those records, yes. **Senator O'NEILL:** And you did provide briefs? **Mr Paterson:** My understanding is that if a brief was requested we would have provided a pretty basic background brief. But yes, we can check those records.	
18.	**1.1**	**Senator O'Neill**	**Nbn – switch from HFC to FTTDP**	**Senator O'NEILL:** Well, that would be very handy information to get out into the public. I hope we do not have to FOI it. I also want to ask, in 1.1: when did the department become aware that the NBN was switching from HFC to fibre to the distribution point? I am looking for a date. **Mr Robinson:** A decision to do that would have been quite close to the announcement. **Senator O'NEILL:** Can you give me a date? **Mr Robinson:** I will take it on notice.	**Page 118**
19.	**1.1**	**Senator O'Neill**	**HFC decision– written correspondence**	**Senator O'NEILL:** When people interact with the department, everything has to go in writing. How can a decision of this scale be made with no written communication? Is that what you are telling me? Or is there written communication of some form? **Mr Robinson:** I will have to take that on notice. I would not think it is exceptional, because in the course of the corporate plan process we were very well briefed on what was happening with HFC deployment and what the options may be there, and it was publicly indicated that the HFC numbers were within a range. We knew that NBN Co were working towards a decision about what would occur. **Senator O'NEILL:** Are those briefs that you are talking about always verbal or are they accompanied by documentation? **Mr Robinson:** They are sometimes accompanied by documentation. **Senator O'NEILL:** I would be very interested in that documentation and the points at which you were aware in the lead-up. You talked about multiple points along the journey. I would very much like seeing the journey that you are describing and certainly the documents, if there are any, with regard to that decision of the NBN Co board. Did Mr Morrow write to you, as minister? **Senator Fifield:** I will have to check the form of advice. We talk a lot and obviously there is a lot of	**Page 118**

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
				briefing which transpires. But in order to be as accurate as I can I will take that on notice.	
20.	**1.1**	**Senator O'Neill**	**HFC announcement trigger**	**Senator O'NEILL:** What was the mechanism that was used to trigger this announcement? **Senator Fifield:** The mechanism was a decision by NBN. **Senator O'NEILL:** So they make the decisions. They ring you and say, 'Nice talking to you again today, Mitch. We are just going to change our plan. We have been talking about it in the media. It's a pretty big plan but, trust me, on this conversation it's okay for you to go out now. We're going to make a change.' Is that how they do business with you? **Senator Fifield:** No. Ultimately a decision point is reached. NBN took the decision and that was subsequently announced. This really is just part of the outworking of the multitechnology mix mandate that NBN has, which is that they have the flexibility to change the technologies that will see the NBN rolled out. The mandate is to choose the technology that will see NBN rolled out fastest and at lowest cost. So NBN has significant operational flexibility. **Senator O'NEILL:** In the interests of time, Minister—we hear these answers at question time all the time—can we just get to the specific answers. Did the department brief the minister on the NBN proposal to switch from the HFC to a different access network technology? **Mr Robinson:** Yes, I believe we did. **Senator O'NEILL:** In what form was that briefing? **Mr Robinson:** It included written briefing. **Senator O'NEILL:** Could you take on notice to provide a time line of every interaction, verbal or in writing, with the NBN and the minister about the HFC network and a potential switch to a different technology mix, on notice? **Mr Robinson:** I am happy to take it on notice, but there would have been many interactions. **Senator O'NEILL:** Could you undertake that back to September 2015? It would be very helpful to see the style of communication about things of this scale. We are hearing that there seem to be casual conversations. So you did brief the minister in that period? **Mr Robinson:** I believe so, yes.	**Page 120**
21.	**1.1**	**Senator Chisholm**	**Cost-benefit analysis model**	**Senator CHISHOLM:** I just have some questions on the Vertigan panel with regard to the cost-benefit analysis. Has the department been updating the cost-benefit figures as more information about the costs and state of the NBN rollout come to light? **Mr Robinson:** No, Senator. **Senator CHISHOLM:** In terms of the model for the cost-benefit analysis, did the department obtain the model which contained all the underlying calculations or only its outputs in the form of a PDF that is shown on your website? **Mr Robinson:** I believe we have the model. **…** **Senator CHISHOLM:** Going back to the model, would it be possible for that to be released? **Mr Robinson:** I would have to take that on notice.	**Page 121**

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
				Senator CHISHOLM: This is the department that champions open data. Surely this would be something that is pretty easy to answer. **Mr Robinson:** I can take it on notice. **Senator CHISHOLM:** That is the best you can do? **CHAIR:** Senator Chisholm, he has indicated that he will take it on notice. There is nothing further we can do at that point. You can ask a different question.	
22.	**1.1**	**Senator Urquhart**	**nbn - 2013 Strategic Review**	**Senator URQUHART:** Well, I am going to ask a question. The 2013 strategic review was $41 billion; that was what I understand the cost-benefit was based on. Is that correct, Mr Robinson? **Mr Robinson:** I am not personally sure of the answer to that question. I have taken it on notice. **Senator URQUHART:** There are a plethora of people sitting behind you. **Senator O'NEILL:** Somebody has to have the report, surely. **Senator URQUHART:** Surely, someone can help you to answer the question in relation to figures. I cannot believe that someone has not run up there with a sheet of paper to actually give you the numbers. You do not have anyone there behind you among all those people, all the people in the department, who can actually provide you with the substantiated number that we are talking about? **Mr Robinson:** I can ask one of our officers to look at the cost-benefit document that is on our website.	**Page 124**
23.	**1.1**	**Senator Gallacher**	**Credit Cards**	1. What types of credit and transaction cards (including Cabcharge Fastcard and eTickets) does your department issue? 2. What was the total expenditure for each type of card over the last 3 financial years? 3. Can you break down the expenditure into categories? 4. What is the highest and lowest credit limit for each type of card? 5. How many times in the last 5 years has the credit limit been reviewed? 6. What are Credit Cards used for? 7. What are the Governance/probity rules for employees to follow? 8. Are cash advances allowed? a) Can you list the total amount of cash advances from credit and other transaction cards over the last 3 years? b) Can you provide details on the 10 largest cash advances in your department and provide particulars such as how much was accessed? c) Who approves cash advances in your department in the event of paying suppliers 9. Who reviews transactions in regards to all cards? 10. Who provides assurance to the Minister in respect to probity governance and fraud control?	**In Writing**
24.	**1.1**	**Senator Bilyk**	**Ministerial functions**	In relation to any functions or official receptions hosted by Ministers or Assistant Ministers in the portfolio since 1 January 2016, can the following please be provided: • List of functions;	**In Writing**

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
				• List of attendees including departmental officials and members of the Minister's family or personal staff; • Function venue; • Itemised list of costs; • Details of any food served; • Details of any wines or champagnes served including brand and vintage; and • Details of any entertainment provided.	
25.	**1.1**	**Senator Bilyk**	**Executive office upgrades**	Have the furniture, fixtures or fittings of the Secretary's office, or the offices of any Deputy Secretaries, been upgraded since 1 January 2016? If so, can an itemised list of costs please be provided?	**In Writing**
26.	**1.1**	**Senator Bilyk**	**Facilities upgrades**	Have the facilities of any of the Department's premises been upgraded recently, for example, staff room refurbishments, kitchen refurbishments, bathroom refurbishments, the purchase of any new fridges, coffee machines, or other kitchen equipment? If so, can a detailed description of the relevant facilities upgrade please be provided together with an itemised list of costs? Can any photographs of the upgraded facilities please be provided?	**In Writing**
27.	**1.1**	**Senator Bilyk**	**Vacancies**	Please provide a list of all statutory, board and legislated office vacancies and other significant appointments vacancies within the portfolio, including length of time vacant and current acting arrangements.	**In Writing**
28.	**1.1**	**Senator Bilyk**	**Media monitoring**	How much has the Department spent on media monitoring since 1 January 2016? Can a list of all Contract Notice IDs for the Austender website in relation to media monitoring contracts please be provided?	**In Writing**
29.	**1.1**	**Senator Bilyk**	**Advertising and information campaigns**	How much has the Department spent on advertising and information campaigns since 1 January 2016? Can a list of all Contract Notice IDs for the Austender website in relation to advertising and information campaign contracts please be provided?	**In Writing**
30.	**1.1**	**Senator Urquhart**	**NBN related electorate briefs**	Please provide information about each instance where the Department has created or updated electorate briefs in relation to the NBN since September 2013. This should include information about what was prepared, at who's request and for which electorates. Please supply in the following format: **Date of electorate brief event** | **What was done?** | **At who's request?** | **For how many electorates?** | | | | | | | | Please provide information about each instance where the Department has created or updated State and Territory briefs in relation to the NBN since September 2013. This should include information	**In Writing**

<table>
<tr><th>Question No</th><th>Program: Division or Agency</th><th>Senator</th><th>Title</th><th>Question</th><th>Hansard Page & Hearing Date or In Writing</th></tr>
<tr><td></td><td></td><td></td><td></td><td>about what was prepared, who requested the update and for which electorates. Please supply in the following format:
<table>
<tr><th>Date of State/Territory brief development/update</th><th>What was done?</th><th>At who's request?</th><th>For which States and Territories?</th></tr>
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<tr><td>31.</td><td>1.1</td><td>Senator Urquhart</td><td>NBN Strategic Review</td><td>1. Page 14 of the 2013 NBN Strategic Review contains the following segment:

"This radically redesigned FTTP deployment is estimated to cost [redacted] build Capital Expenditure per brownfield premises passed, presenting savings of [redacted] per premises versus the Revised outlook"

Given the passage of time can the redacted segments be provided? If the Department considers it cannot, please provide reasons.

2. Page 14 of the 2013 NBN Strategic Review contains the following segment:

"Construction costs for an FTTN network in Australia would be in the order of [redacted] per premises, including the proactive copper remediation of up to [redacted] percent of lines in the FTTN footprint."

Given the passage of time can the redacted segments be provded? If the Department considers it cannot, please provide reasons.

3. Page 78 of the 2013 NBN Strategic Review contains the following segment:

"Use of 48 port FTTdp within 200 metres of premises is estimated to cost [redacted] per premises passed and is proposed in dispersed residential areas where FTTN speeds are unsatisfactory and FTTP costs are higher"

Given the passage of time can the redacted segments please be provided? If the Department considers it cannot, please provide reasons.

4. Page 90 of the 2013 NBN Strategic Review contains the following segment:</td><td>In Writing</td></tr>
</table>

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
				"Total Capital Expenditure to configure the HFC network to deliver above 50Mbps or more in 2019, pass and connect the entire HFC footprint is ***[redacted].*** *This equates to* ***[redacted]*** *per premises based on Corporate Plan premises excluding OSS/BSS costs."* Given the passage of time can the redacted segments please be provided? If the Department considers it cannot, please provide reasons. 5. Page 100 of the 2013 NBN Strategic Review contains the following segment: As an example, Exhibit 4-5 outlines how the NPV of savings from the upgrade approach is calculated for the upgrade of FTTN to FTTdp to achieve 100Mbps download speed across an entire area. The cost of deploying FTTP now to 3.6 million premises is based on the 'Radically Redesigned FTTP' average unit cost, and equates to around $8 billion in present value. This is compared to the cost of deploying FTTN now to 3.6 million premises and later upgrading to FTTdp, which in aggregate equates to around $7 billion in present value: • The cost of deploying FTTN to 3.6m premises now is based on the average unit cost of FTTN, and equates to around $2 billion in present value; • The cost of upgrading these premises to FTTdp so that all have access to speeds of 100Mbps in CY20 is based on the average unit cost to deploy FTTdp, less the cost of infrastructure that can be reused (primarily, the distribution network); • Additional incremental operating expenditure is included, where it is required to support FTTN and FTTdp (for example, electricity and copper maintenance) above and beyond the operating expenditure associated with FTTP. The NPV saving of ~$2 billion is based on a discount rate of 8 percent. If a discount rate of 10% or higher were used, as is common in the telecommunications industry, the NPV of an upgrade strategy (rather than deploying FTTP now) would be higher.	

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Exhibit 4-5: Illustrative example of deploying FTTN now and upgrading to FTTdp in CY20 rather than deploying FTTP now

NPV savings example	Present value ($ billion)
Cost of deploying FTTP now to 3.6 million premises	~8
Cost of deploying FTTN now and upgrading FTTdp in CY20 comprised of:	
Cost of deploying FTTN to 3.6 million premises CY14	2
Cost of incremental FTTN operating costs (CY14 – CY20)	1
Cost of upgrading 3.6m premises from FTTN to FTTdp (CY20)	2
Cost of incremental FTTdp operating costs (CY21 – CY30)	1
Total Cost of deploying FTTN now and upgrading to FTTdp in CY20	~6
Net present Value (NPV) of the savings of an upgrade approach vs deploying FTTP now	~2

Please provide the underlying modelling and assumptions supporting these figures. This would include, but is not limited to, a breakdown of Cost Per Premise for each access network technology, profile of number of premises upgraded year-on-year over the modelled timeframe (noting the cumulative total of 3.6 million), operating cost assumptions (if used) for each access network technology, and any other assumptions relevant to the model.

- Could you please provide dates for each of the following:
  a. When the Department first became aware, either verbally, or in writing, that NBN was trialling skinny fibre?
  b. When the Department first became aware, either verbally, or in writing, that NBN was trialling FTTdp.
  c. When the Department first became aware, either verbally, or in writing, that NBN was considering no longer using the Optus HFC infrastructure?
  d. When the Department became aware, in writing, that NBN had decided to abandon the Optus HFC infrastructure?

</td><td></td></tr>
<tr><td>32.</td><td>1.1</td><td>Senator Urquhart</td><td>Accessibility – Copyright amendment (Disability Access and Other</td><td>Please provide an update on the Copyright Amendment (Disability Access and Other Measures) Bill?
a. What is its current status?
b. An exposure draft of the Bill was released for public comment at the beginning of 2016, what were the outcomes of that consultation process?
c. It was previously indicated the Bill would be introduced at the start of the new</td><td>In Writing</td></tr>
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<tr><th>Question No</th><th>Program: Division or Agency</th><th>Senator</th><th>Title</th><th>Question</th><th>Hansard Page & Hearing Date or In Writing</th></tr>
<tr><td></td><td></td><td></td><td>Measures) bill</td><td>Parliamentary Term, is it still expected that the Bill will be introduced into parliament before the end of this year?</td><td></td></tr>
<tr><td>33.</td><td>1.1</td><td>Senator Urquhart</td><td>Reforms – Captioning regulation</td><td>Please provide an update on the potential reforms to captioning regulation for broadcasting services that the Department commenced in December of last year.
a. Please provide an update on the consultation process.
b. Beyond the submissions process on captioning reform have any further consultations been undertaken? If so, please provide details.
c. Has the Department provided advice to Government on the outcomes of the captioning reform consultation and the content of the submissions? If so, when was advice provided to Government?
d. Will a report or summary of the consultation process be made public?</td><td>In Writing</td></tr>
<tr><td>34.</td><td>1.1</td><td>Senator Urquhart</td><td>Department’s headcount</td><td>Please provide the Department’s headcount as of 1 November 2016? Please break down across different offices.</td><td>In Writing</td></tr>
<tr><td>35.</td><td>1.1</td><td>Senator Urquhart</td><td>Sydney Ave – Office space</td><td>Please provide the square metres (sqm) of office space leased by the Department at the 38 Sydney Avenue premises in the ACT. This should not include carparks.</td><td>In Writing</td></tr>
<tr><td>36.</td><td>1.1</td><td>Senator Urquhart</td><td>Mobile Blackspot Programme</td><td>1. When did the Department first receive a draft copy of the ANAO report into the mobile black spot program?
2. Please provide (in table and excel format) a list of 499 base stations that were funded in Round and the supporting information outlined in the table below:

<table>
<tr><td>Location</td><td>MBSP-identifier</td><td>Applicant</td><td>State</td><td>Electorate</td><td>Local Govt Area</td><td>Regional Development Australia Region</td><td>Lattitude</td><td>Longiture</td><td><u>Funding</u></td></tr>
<tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>?</td></tr>
</table>

Please note the addition of the <u>Funding</u> column, which is the main point of difference with the spreadsheet available on the Department’s website.

3. How many of these base stations will allow a choice of provider?
4. Please provide a list of the new base stations that were announced during the Federal Election</td><td>In Writing</td></tr>
</table>

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
				campaign? 5. Please detail the liaison that has taken place with NBN Co about co-locating mobile base stations with mobile base stations? 6. Please confirm the number of base stations from Round 1 that will be co-located with NBN Co base stations? 7. How many base stations in each of Round 2 will be co-located with NBN Co base stations? 8. What level of cost breakdown and description of works did the Department require from applicants in Round 1? a. Has this been changed for Round 2? Please provide details of both. 9. How many funding agreements with applicants were varied to reduce the funding allocated to base station construction after the Department was alerted by the Financial Adviser in his or her Draft Working Paper that "at a number of base stations [the telecommunications company] included significant cost upgrades for their existing 'core network' " to add a new base station to their network? 10. Please provide details of all Departmental assistance provided to assist the Parliamentary Secretary conduct of Awareness Forums to promote the mobile black spot program, including the use of any Department resources, materials or other assistance. If costs were incurred please provide an itemised breakdown. 11. Will there be any further "awareness forums" held for Rounds 2 and 3 of the program? If yes, where? 12. Please complete the following table for each electorate where a blackspot nomination has been received and/or funded as Part of Round 1: **Electorate** | **Party which held the seat (as of March 2016)** | **# of black spot nominations received by Department** | **# of awareness forums conducted** | **# of base stations funded** | **Total funding for base stations within electorate** | | | | | | 13. Please provide information about each instance where the Department has created or updated electorate briefs in relation to the Mobile Black Spots Programme since September 2013. This should include information about what was prepared, at who's request and for which electorates.	

<table>
<tr><th>Question No</th><th>Program: Division or Agency</th><th>Senator</th><th>Title</th><th>Question</th><th>Hansard Page & Hearing Date or In Writing</th></tr>
<tr><td></td><td></td><td></td><td></td><td>Please supply in the following format:
<table>
<tr><th>Date of Mobile Black Spot Program electorate brief event</th><th>What was done?</th><th>At who's request?</th><th>For which electorates?</th></tr>
<tr><td></td><td></td><td></td><td></td></tr>
<tr><td></td><td></td><td></td><td></td></tr>
</table>
a. If briefs have been prepared, do they contain any information about timeframes or locations that are not on the public record?</td><td></td></tr>
<tr><td>37.</td><td>2.1</td><td>Senator Bilyk</td><td>Music Funding - Sound Australia</td><td>Senator BILYK: Thank you. I will move on. I am sorry I will not be finished before dinner time so people will have to come back. Can you answer questions now about Sounds Australia and the Live Music Office?
Ms O'Loughlin: I can attempt to but of course my staff will have more details.
Senator BILYK: Sounds Australia does a brilliant job in promoting Australian music to the world but I understand that funding for this vital work is not guaranteed beyond 31 December 2016. Is that correct?
Ms O'Loughlin: That is correct.
Senator BILYK: So what plans are there to assist Sounds Australia to supplement the funding disparity? I understand they are losing about $150,000 a year. Is that right?
Ms O'Loughlin: I think that is correct, but I can check.</td><td>Page 96</td></tr>
<tr><td>38.</td><td>2.1</td><td>Senator Bilyk</td><td>Reduction in touring artist to Australia</td><td>Senator BILYK: I think that one will go to immigration. Were you asked for input into whether you think these changes would reduce the number of touring artists coming to Australia? I mean if you have been working from department to department one presumes you were asked for input, so I am interested in what that input was from the department.
Ms Basser: I would need to get that to you on notice in terms of the details of those decisions.
Senator BILYK: While you are doing it on notice can you just let me know what other areas were discussed in those consultations?
Ms Basser: Certainly.
Senator BILYK: Can you also give me the date of the consultation?
Ms Basser: Certainly.</td><td>Page 97-98</td></tr>
<tr><td>39.</td><td>2.1</td><td>Senator Bilyk</td><td>Indigenous Programs</td><td>Senator BILYK: That is most of that for the immigration minister. We might just move on quickly to Indigenous programs. There have been some recent changes to the department's programs supporting Indigenous and First People's culture and arts which have made it difficult to easily compare and contrast changes in the overall level of investment by the government in Indigenous</td><td>Page 98</td></tr>
</table>

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
				culture and arts. You might need to take this on notice, by the way. What is the level of investment provided across all Indigenous culture and arts programs for the years 2013, 2014, 2015 and 2016 and the projected investments for each of the years 2017, 2018, 2019 and 2020? **Ms O'Loughlin:** We would be happy to take that on notice. ... **Senator BILYK:** In regard to the questions on notice, would you be able to also provide me with a list of all applications approved for funding across all Indigenous culture and arts programs for the years 2014, 2015 and 2016 to date? **Ms Basser:** Yes. It is available on our website but we can provide that for you. **Senator BILYK:** I am sure you will take this on notice, too. How many applications were received in each funding round for each Indigenous culture and arts program and what percentages were funded or rejected? **Ms Basser:** We will take that on notice.	
40.	**2.1**	**Senator Bilyk**	**Fake or non-authentic Indigenous arts and craft**	**Senator BILYK:** There is a large amount of what we could call fake or not authentic Aboriginal style arts and craft available for sale in arts and crafts outlets primarily directed at the tourist market in Australia. You see it everywhere. You see in The Rocks. You see it in big markets and you see it in all the main tourist precincts. These products are harming Aboriginal and Torres Strait Islander cultures and their incomes by misappropriating or exploiting Aboriginal and Torres Strait Islander culture, violating their stories, the imagery, the knowledge and heritage which is embodied in authentic works. What steps are being taken to address this problem, including through action by the ACCC—I am not sure if you are aware of what they are doing—and consideration of strengthening current laws? **Ms Basser:** We fund a number of Indigenous visual art service organisations such as ANKAAA and Desart. They do a lot to try to educate people, particularly travelling into and purchasing material without authenticity. We also fund, along with the states and territories, Arts Law, who provide legal assistance to Indigenous organisations in terms of this. **Senator BILYK:** But this is the stuff that is fake. It is not the stuff that is genuine that I am worried about. **Ms Basser:** There is material around to tell tourists or give some idea about how you ascertain what they are looking at, that the works that they are looking at are actually genuine. **Senator BILYK:** So what form does that material take? **Ms Basser:** I would need to take that on notice as to what the most up-to-date material is but I know there used to be material that I have seen and I would just need to find out what the latest is. **Senator BILYK:** I would be really interested in what it is, where it is and how people access it. Do you have to go online to be able to find out about it? **Ms Basser:** Yes. **…**	**Page 98 - 99**

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				Senator BILYK: They are relying on things that they find in the not-so-cheap tourist shops at The Rocks or wherever. The concern that we have is that maybe the laws even need to be strengthened. **Ms Basser:** We agree it is a very serious issue. I will also consult with what the states and territories are doing to provide you with more detailed information on notice. **Ms O'Loughlin:** As to your point about the ACCC, we will also talk to them in regard to things like fair trading, misleading and deceptive conduct and those types of things. **Senator BILYK:** Do you already have those conversations with them in regard to this area? **Ms O'Loughlin:** We have a lot of conversations with the ACCC. I am not aware of that particular one but we would be happy to raise it with them. **Senator BILYK:** Yes. I think it is something that warrants some close attention. **Ms O'Loughlin:** We would agree.	
41.	**2.1**	**Senator Kim Carr**	**Productivity Commission's inquiry into Australia's intellectual property arrangements**	1. Regarding the Productivity Commission's inquiry into Australia's intellectual property arrangements: a. What contribution did the Department make to this inquiry? Please provide a detailed account of any input. b. What book industry input did the Department seek regarding this inquiry? Please provide a detailed account of any input sought and provided.	**In Writing**
42.	**2.1**	**Senator Kim Carr**	**Transformation of Australia's copyright framework – Draft Report**	1. Regarding the Productivity Commission's proposal for a significant transformation of Australia's copyright framework in its draft report, released on 29 April 2016: a. What modelling or consultation has the Department undertaken on the potential effects of this proposal on the book industry's viability and on our national cultural production? b. What specific measures does the Department employ to take into account the value to the nation of intangible benefits such as national identity, local literary and artistic capacity, and cultural enrichment?	**In Writing**
43.	**2.1**	**Senator Kim Carr**	**Government's response – removal of restrictions on parallel importation of books**	1. Regarding the Government's response on 24 November 2015 to Competition Policy Review (the Harper Review), that it would remove restrictions on the parallel importation of books: a. Did the Department provide any input to this response? Please provide a detailed account of any input. b. What modelling or consultation has the Department undertaken on the potential effects of this proposal on the book industry's viability and on our national cultural production? c. Has the Department conducted any analysis of the potential effects of this proposal on innovation and on investment attraction in the book industry?	**In Writing**
44.	**2.1**	**Senator Kim Carr**	**Copyright and Digital Economy - Report**	1. Regarding the Australian Law Reform Commission's report *Copyright and Digital Economy*: a. What contribution did the Department make to this inquiry? Please provide a detailed account of any input. b. What contribution did the Department make to the subsequent Ernst & Young cost benefit	**In Writing**

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				analysis? Please provide a detailed account of any input.	
45.	**2.1**	**Senator Bilyk**	**Arts – Funding Cuts**	1. Since the Coalition came to power in 2013, what is the total amount that has been cut from the arts sector (including the screen area and the national cultural institutions)? 2. Are there any plans for further cuts to the sector in the upcoming MYEFO or next year's Budget? 3. How many organisations and companies in the arts sector have had to close since funding cuts were made in the 2014/15 budget? 4. How many jobs have been lost due to the funding cuts from the 2014/15 budget onwards? 5. How many programs and funding initiatives and other work have had to be discontinued or closed since the funding cuts from the 2014/15 budget were made at each of the Australia Council, Screen Australia and the national cultural institutions? 6. What has been the effect of the funding cuts from the 2014/15 budget in each state/territory of Australia? 7. For the current year, what is the effect of the announced funding cuts on each funded organisation in the arts sector and what are the planned cuts year by year over the forward estimates? 8. In relation to the National Library, what has been the cultural impact of the cuts in funding to the Trove program? 9. What information was used to determine that the Trove program was not needed and able to be cut? 10. What preservation work has been halted due to the cuts to the National library? 11. How many programs and jobs at the National library will be cut over the next twelve months and over the forward estimates in this area? 12. Has any modelling / estimates been done on the effect of the funding cuts from the 2014/15 budget onwards on the overall size of the arts sector and its impact on Australian culture overall and have the benefits of the arts sector been considered? 13. We know that the Australia Council and Screen Australia were not advised of the funding cuts in the lead-up to the 2014 and 2015 Budgets or MYEFOs. What communications does the First Assistant Secretary or other departmental executives have with agencies in the lead up to Budget announcements? What are the details of the timing, form and content of communications between agencies and the Minister's office and/or the Department relating to the funding cuts prior to those cuts being announced?	**In Writing**
46.	**2.1**	**Senator Bilyk**	**Senate report response and implementation**	In May 2016 the Government provided a response to the Senate Legal and Constitutional Affairs References Committee Report: *Impact of the 2014 and 2015 Commonwealth budget decisions on the Arts*. Not all recommendations in that report were accepted. In relation to each recommendation that was not accepted in full, why was the full recommendation not accepted?	**In Writing**

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
				a. What advice was provided by the Department to the Minister on the report? b. Has the report been taken into account in the management of the Catalyst program? c. Provide an update on the implementation of the Government's response to each item in the report that was accepted, item by item?	
47.	**2.1**	**Senator Bilyk**	**Catalyst Program**	1. How many applications have been received in each year of the program and how many applications and how much funding has been approved in each year of the program, breaking that down year by year for multi-year funding approvals? 2. The available funding in the program is stated to be "*up to $12 million in each year*". Has more than $12 million been made available in any year of the program? If so, how much was approved in excess of $12 million and why was more than $12 million approved in any year and when was the funding approved? 3. What percentage of recipients from the Catalyst program has also received funding in the past from the Australia Council? 4. There have been media reports (*Daily Review 5 October 2016; Arts Hub 5 October 2016*) that the Minister is planning to return all or most of the funding taken from the Australia Council's budget in 2015 for this program. Is this correct? 5. If the funding taken from the Australia Council in 2015 is to be returned, what portion of funding is available to return and will all funding cuts to the arts sector be reinstated? 6. If the Catalyst program is to continue beyond the current year, for how many years will it continue and are there any plans to change it in any way? 7. When will the Catalyst program as a whole be evaluated? 8. How many assessors have been used from the people on the independent register? 9. Have any assessors been added or deleted from the register during 2016? If so, why? 10. How much money has been expended and committed in assessor fees since the inception of the program? 11. Has the list of priority regions been decided? How were the priority regions chosen? When will they be made available publically? 12. How does the Catalyst program complement other support programs, including Australia Council and Creative Partnerships Australia? 13. What steps have been put in place to ensure that there is no duplication across any funding programs? 14. Provide a list of all applications approved for funding under the program from its inception? 15. In relation to each approved application, provide the following information: a. How does the project meet the guidelines of the program? b. How was the application assessed?	**In Writing**

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				c. How was each application presented to the Minister? d. Did the Minister select the highest ranked projects? e. What is the breakdown of these applications across each state/territory in Australia? f. What evaluation of each application will be made when it is completed? g. How many other applications were received in the same round and what percentages were funded/rejected? 16. For each rejected application, what were the reasons for the rejection?	
48.	**2.1**	**Senator Bilyk**	**Productivity Commissions Report – Intellectual Property Arrangements**	**PRODUCTIVITY COMMISSION REPORT INTO AUSTRALIA'S INTELLECTUAL PROPERTY ARRANGEMENTS provided to government on 2 September 2016** 1. When will the final report be released and when will Government provide a response to the report? 2. What advice, preliminary or otherwise, has been provided by the Department to the Minister on the report? 3. Have any costings been undertaken or planned into the effect on the Australian economy and/or Australian artists of the implementation of each recommendation relating to intellectual property, including the potential for development of copyrights from one form to another (i.e., a book into a play; film into a musical)?	**In Writing**
49.	**2.1**	**Senator Bilyk**	**National Opera review final report**	**NATIONAL OPERA REVIEW FINAL REPORT released on 25 October 2016** 1. When will the Government provide a response to the final report? 2. What advice, preliminary or otherwise, been provided by the Department to the Minister on the report? 3. Have any costings been undertaken or planned into the effect on the Australian economy and/or Australian artists of the implementation of each recommendation?	**In Writing**
50.	**2.1**	**Senator Bilyk**	**Missing Tom Roberts Coin – National Collections**	1. What information is now available as to the whereabouts of the priceless coin and handwritten note that once belonged to acclaimed Australian artist Tom Roberts that was allegedly handed to Prime Minister Turnbull's then arts, communications and intellectual property advisor at the official opening of the National Gallery of Australia's major retrospective exhibition on 2 December 2015 for safe keeping? 2. Who in the Department of Communications and the Arts and/or the Department of Prime Minister and Cabinet is taking responsibility for investigating the loss of the coin? What is the process of the investigation? What is the timeline?	**In Writing**
51.	**2.1**	**Senator Bilyk**	**UNESCO Convention – Safeguarding of intangible cultural heritage**	**UNESCO CONVENTION FOR THE SAFEGUARDING OF INTANGIBLE CULTURAL HERITAGE (ICH CONVENTION)** 1. What are the reasons that Australia has not ratified this convention despite 170 other countries having done so? 2. Are there any plans for Australia to ratify the ICH convention?	**In Writing**

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				3. Is there any other information, comments or opinions that can be provided about the Government's position on the ICH convention, either now or in the past?	
52.	**2.1**	**Senator Bilyk**	**Funding for Indigenous (first people's) culture and arts**	1. What is the overall level of funding provided across all Indigenous culture and arts programs for each of the years 2013, 2014, 2015, 2016 - and the projected funding for each of the years 2017, 2018, 2019 and 2020? 2. Provide a breakdown of the funding for individual programs for each of those years, both actual and projected, and the amounts expended and allocated to those programs? 3. What process is used to make decisions in each of the programs supporting Indigenous culture and arts? 4. How many Indigenous peers are involved in decision making? 5. Provide a list of all applications approved for funding across all Indigenous culture and arts programs for each of the years 2014, 2015 and 2016 to date? Where is information about these approvals published? 6. In relation to each approved application in each program, provide the following information: a. How does the project meet the guidelines of the program? b. How was the application assessed? c. How was each application presented to the decision maker? d. Did the decision maker select the highest ranked projects? e. What is the breakdown of these applications across each state/territory in Australia? f. What evaluation of each application will be made when it is completed? g. How many other applications were received in the same round and what percentages were funded/rejected? 7. In relation to each funding round for each Indigenous culture and arts program, how many applications were received in that round and what percentages were funded/rejected?	**In Writing**
53.	**2.1**	**Senator Bilyk**	**Report - Game On: more than playing around. The future of Australia's video game development industry**	**REPORT OF THE SENATE ENVIRONMENT AND COMMUNICATIONS REFERENCES COMMITTEE – "Game On: more than playing around. The future of Australia's video game development industry" – presented on 29 April 2016** 1. When will the Government provide a response to the report? 2. What advice, preliminary or otherwise, has been provided by the Department to the Minister on the report? 3. Has the report been taken into account in the management of the Catalyst program or the decisions on funding to Screen Australia for this vital work? 4. In its response to Recommendation 13 of the Senate Legal and Constitutional References Committee report – *Impact of the 2014 and 2015 Commonwealth Budget decisions on the* Arts – *[Recommendation 13 – The committee recommends that the Commonwealth government restore a program for funding innovation and development in interactive gaming, whether*	**In Writing**

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				through reinstating the Australian Interactive Games Fund previously managed by Screen Australia, or through another appropriate government entity.] the Government undertook to consider that recommendation after the "**Game on**" report was tabled. Is this still the case and what is being done to address the damage being done to Australia's video game development industry by delays in addressing this issue?	
54.	**2.1**	**Senator Bilyk**	**Live Music Office**	1. What steps are being taken to assist the Live Music Office to supplement the project funding from the Australia Council for 2017 to continue to provide its full suite of services, and to assist the Office to continue beyond the 2017 year? 2. What steps are being taken, including consultations with other levels of government, to increase support for the presentation of live music in Australia in light of pressure on other revenue streams for artists?	**In Writing**
55.	**2.1**	**Senator Bilyk**	**Inquiry – Broadcasting, online content and live production to Rural and Regional Australia report**	**REPORT OF THE HOUSE OF REPRESENTATIVES STANDING COMMITTEE ON COMMUNICATIONS AND THE ARTS, INQUIRY INTO BROADCASTING, ONLINE CONTENT AND LIVE PRODUCTION TO RURAL AND REGIONAL AUSTRALIA tabled 5 May 2016.** 1. When will the Government provide a response to the report? 2. What advice, preliminary or otherwise, been provided by the Department to the Minister on the report? 3. Has the report been taken into account in the management of the Catalyst program?	**In Writing**
56.	**2.1**	**Senator Bilyk**	**Fake Art**	1. During the Estimates hearing I was advised that the Department would consult with the ACCC about ways to protect tourists and indigenous artists from the proliferation of fake "Aboriginal style" arts and crafts. When will this consultation happen? 2. What material is available to potential purchasers on how to establish that "Aboriginal style" arts and crafts are genuine? How and in what form is that material made available and how many people access it annually? Where is it available from? Is it only available online, or is it also available in print? When was that material last reviewed for relevance and accuracy? 3. What consultations take place with States and Territories in relation to this matter? When will this issue be raised with the states and territories again? 4. Is there any estimate of the legitimate income streams that are being denied Aboriginal and Torres Strait Islander artists and their communities that could be earned from selling authentic arts and craft works to consumers and tourists wanting to connect with Indigenous Australia?	**In Writing**
57.	**2.1**	**Senator Griff**	**Funding for the Arts**	1. In May of this year, more than one third of the 147 organisations which previously received multi-year funding, were informed that their applications for further funding had been rejected by the Australia Council. This is going to have a huge impact on South Australian companies who are facing further funding cuts at a state level. What was the reasoning behind the	**In Writing**

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				significant cuts, and what was the criteria on which the decision was made in selecting the organisations to receive funding?	
58.	**Screen Australia**	**Senator Kakoschke-Moore**	**Funding**	1. What was the total funding amount provided to international productions (either TV or film), in the last five years? Can this amount include both grants and rebates? 2. What was the total funding amount provided to Australian productions in the same time period? 3. How many international films received one-off grants from the Australian Government in that same time period? 4. What was the total amount claimed under the Location Offset rebates, as provided to international films in the last five years?	**In Writing**
59.	**Screen Australia**	**Senator Bilyk**	**Funding and Programs**	1. How many programs and funding initiatives and other work have had to be discontinued or closed since the funding cuts in 2014 and 2015 were made at Screen Australia? What has been the effect of these funding cuts in each state/territory of Australia? 2. Has any modelling / estimates been done on the effect of these funding cuts on the overall size of the screen sector and its impact on Australian culture overall and have the benefits of the screen sector been considered? 3. In the 2014/15 budget a cut of $2.5 million in Screen Australia's multi-platform funding was announced to take effect in 2017/18. What steps are being taken to ensure that Screen Australia is able to fund multi-platform work in 2017/18 and beyond to enable this innovative work to continue? 4. What steps are being taken to ensure that Screen Australia is able to fund video games development since the 2014/15 budget funding cuts? 5. What is the total amount of funding provided since 2014 to attract foreign productions locating to Australia in addition to the current amount of the Location Offset of 16.5% of eligible expenditure and the PDV Offset of 30% of eligible expenditure? 6. Are there any plans to boost support for production of Australian films and television to offset the cuts to Screen Australia funding and enable the sector to continue to tell Australian stories on screen?	**In Writing**
60.	**Screen Australia**	**Senator Bilyk**	**Appointments**	Is the Minister intending to make further appointments to the board of Screen Australia to ensure that the board is at full strength? If so, when will those appointments be announced?	**In Writing**
61.	**Screen Australia**	**Senator Bilyk**	**Diversity**	1. Screen Australia's recent milestone study of diversity in Australia television drama – "*Seeing Ourselves: Reflections on diversity in Australian TV drama*" - revealed some progress and some shortfalls in representation. What steps are being taken to implement the proposals contained in the report to address the under representations revealed? 2. What organisations funded by Screen Australia have diversity and/or disability action plans in place and, for those that don't, what steps are being taken to put these plans in place?	**In Writing**
62.	**Australia**	**Senator**	**Funding returned**	What amount has the Australia Council had returned to it from the Department and the Catalyst	**In Writing**

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	Council	**Bilyk**		program? a. Is it $32 million over 4 years as announced by Minister Fifield in his Media Release of 18 November 2016? b. Has the Australia Council committed/expended any of those funds to date? c. What plans are there to commit/expend the returned funds of $32 million over 4 years?	
63.	**Australia Council**	**Senator Bilyk**	**Research**	1. What funds are provided to or allocated by the Australia Council in the current year and over the forward estimates for research? 2. Has there been any change to the funding provided to the Australia Council for research or allocated by the Australia Council for research? If so, why have those changes been made and what amount of funding is involved? If there have been reductions in funding provided/allocated, what research will not be conducted as a result of these cuts and what job losses have resulted from those cuts? 3. The Australia Council recently released research – "*Showcasing Creativity: Programming and Presenting First Nations Performing Arts*" – that encourages the performing arts sector to close the gap between interest and attendance; connecting more Australians to First Nations performing arts experiences and increasing opportunities for Aboriginal and Torres Strait Islander artists. What steps are being taken to address the outcomes of that research?	**In Writing**
64.	**Australia Council**	**Senator Bilyk**	**Appointments**	1. In relation to the recent appointments to the Australia Council, what advice did the Department provide to the Minister on the nominees for appointment? How many potential candidates were considered for these appointments? What advice was provided on the backgrounds of nominees for those appointments? 2. One recent appointment to the Australia Council is a previous staff member for Liberal members of Parliament. While this does not mean that the person is not suitable and in many cases these previous roles can add to their skill sets, why was that background not mentioned in the announcement of the appointment?	**In Writing**
65.	**Australia Council**	**Senator Bilyk**	**Youth-focused arts companies**	1. What is the number of youth-focused arts companies that are currently funded by the Australia Council? 2. What changes have been made in the funding of youth-focused arts companies since the funding cuts first announced in 2014? 3. What is the reason for that change? 4. What is the number of youth-focused arts companies that were funded by the Australia Council prior to the funding cuts in 2014 and 2015? 5. What analysis been done on the long term effects of the closure of youth-focused arts companies on the overall Australian arts sector?	**In Writing**
66.	**Australia Council**	**Senator Bilyk**	**Questions – Funded Organisations**	What organisations funded by the Australia Council have diversity and/or disability action plans in place and, for those that don't, what steps are being taken to put these plans in place?	**In Writing**

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67.	**Creative Partnerships Australia**	**Senator Bilyk**	**Funding Cuts 2014 and 2015**	1. What is the total amount of grants provided by the agency prior to the funding cuts in 2014 and 2015? 2. What is the total amount of grants provided by the agency subsequent to the funding cuts in 2014 and 2015? 3. How many applications for each program were received prior to the funding cuts in 2014 and 2015 and what percentage was funded/rejected? 4. How many applications for each program were received subsequent to the funding cuts in 2014 and 2015 and what percentage was funded/rejected? 5. Has the level of applications changed compared with the level received and approved prior to the funding cuts of 2014 and 2015? If there is any change, how is this explained and how are the changes being managed by the agency? 6. In relation to each application approved in 2014, 2015 and 2016 and to date, please provide the following information: a. How does the project meet the guidelines of the program? b. How was the application assessed? c. Were the highest ranked projects selected for funding? d. What is the breakdown of these applications across each state/territory in Australia? e. What evaluation of each application will be made when it is completed? f. How many other applications were received in the same round and what percentages were funded/rejected?	**In Writing**
68.	**Creative Partnerships Australia**	**Senator Bilyk**	**Diversity/Disability plans**	What organisations funded by Creative Partnerships Australia have diversity and/or disability action plans in place and, for those that don't, what steps are being taken to put these plans in place?	**In Writing**
69.	**National Cultural Institutions**	**Senator Bilyk**	**Shared Services**	**QUESTIONS – FOR EACH OF** **1 AUSTRALIAN NATIONAL MARITIME MUSEUM** **2 BUNDANON TRUST** **3 NATIONAL FILM AND SOUND ARCHIVE** **4 NATIONAL GALLERY OF AUSTRALIA** **5 NATIONAL LIBRARY OF AUSTRALIA** **6 NATIONAL MUSEUM OF AUSTRALIA** **7 NATIONAL PORTRAIT GALLERY** **8 THE MUSEUM OF AUSTRALIAN DEMOCRACY** 1. What progress has been made in implementing the proposal for shared services amongst the national cultural institutions? 2. What services are now provided centrally? What services are planned to be provided centrally in the current year 2016/17 and future years.	**In Writing**

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				3. Was the organisation required to make a financial contribution to the services facility? How much was that contribution in the current year? 4. What savings have resulted from the implementation of the shared services facility in the organisation? What job losses have resulted from the implementation of shared services in the organisation?	
70.	**ACMA**	**Senator Kakoschke-Moore**	**Changes to Bill – re feedback provided by ACMA**	**Senator KAKOSCHKE-MOORE:** Have you seen a draft version of the bill that will be before parliament shortly? **Mr Bean:** I am not sure exactly where the bill is up to. But, yes, I understand we have seen a draft of it. **Senator KAKOSCHKE-MOORE:** Have you provided any specific feedback on the bill? **Mr Bean:** The bill has been discussed generally in the forums that I have described. **Senator KAKOSCHKE-MOORE:** Were any changes made to the bill as a result of feedback provided by the ACMA? **Mr Bean:** I do not have that information. **Senator KAKOSCHKE-MOORE:** Could you take that on notice, please? **Mr Bean:** Sure.	**Page 26**
71.	**ACMA**	**Senator Abetz**	**Lion FM – 96.1 MHz**	**Senator ABETZ:** I have a brief bracket of questions. I wonder whether you might be able to assist in relation to the Melbourne frequency or spectrum of 96.1 MHz—whatever that stands for; megahertz or something. **Mr Bean:** Megahertz, yes. **Senator ABETZ:** I thought it might. It was previously used by Lion FM. Is anybody able to provide assistance on that? It is one of the community— **Mr Bean:** What is the nature of the question? **Senator ABETZ:** I have been advised that Lion FM stopped using 96.1 for broadcasting some four years ago. Another community organisation has applied to use it and ACMA in its wisdom has denied it—in fact, it is J-AIR—from using it on I think three or four separate occasions now. They have approached me to seek publicly a reason as to why that has occurred. **Mr Bean:** I think this is in relation to a community broadcasting service. **Senator ABETZ:** That is right. **Mr Bean:** Yes. I do not have the details of that application with me. I am very happy to take that on notice.	**Page 26-27**
72.	**ACMA**	**Senator Abetz**	**Lion FM**	**Senator ABETZ:** All right. If there is nobody here to help, I will go through some questions for you to take on notice. In relation to Lion FM, when did it go off air? Has its spectrum or dial—96.1—been allocated to anybody else and, if so, to whom? If it has not been allocated to another community organisation, why has the J-AIR request been rejected now I think on three or four separate occasions after three or four separate requests have been made? J-AIR has been denied its applications for a temporary community broadcasting licence. It has put in three applications over the past four years.	**Page 27**

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				They advised me that they were all in conformity with the act. I would ask: has the rejection ever referred to unavailability of spectrum, because I understand that is the case. But, of course, 96.1 remains lying idle and is available. It has the potential of serving a community within the Melbourne area of at least 50,000 people and the general public at large. It does in fact broadcast over the internet and through another mechanism which allows it to operate 24 hours per day, seven days a week. It provides 42 shows on topics of news, business, community information, lifestyle, sport et cetera. So, as far as community organisations go, it is pretty dynamic and yet it has continually been frustrated in its request for licence. Can you provide a good brief on all of that and we might revisit this topic at the next estimates. Of course, you can avoid all of that by simply allowing J-AIR to use 96.1. **Mr Bean:** Yes, Senator.	
73.	**ACMA**	**Senator Urquhart**	**700 MHz auction – ACCC Advice**	**Senator URQUHART:** Turning to the 700 megahertz auction, what steps will the ACMA and the ACCC take as part of considering competition issues associated with the auction and allocation? **Mr Bean:** Competition issues are a matter for the ACCC. **Senator URQUHART:** Yes, I understand that. **Senator Fifield:** And I have written to the ACCC seeking their advice on that. **Senator URQUHART:** So you have not got that advice back? **Senator Fifield:** No, I have not. **Senator URQUHART:** Will that be made available when you get it? **Senator Fifield:** Their advice will be an input into my decision as to how to structure the auction. I would not anticipate that it would in the ordinary course of events become a public document, but we can take that on notice. **Senator URQUHART:** When did you write to the ACCC? **Senator Fifield:** A couple of weeks ago, I guess. But we can get the date for you if you like. **Senator URQUHART:** And what is your expectation of when you might get a response? **Senator Fifield:** Again, we will come back to you. There is a time frame, which is in the near future, but I will hand across to those who can be more specific.	**Page 28**
74.	**ACMA**	**Senator Urquhart**	**Requirements for voice service over 4G networks**	**Senator URQUHART:** Do the process and technical requirements underlying that capability have any applicability to an IP-based mobile network? **Mr Cameron:** By 'IP-based mobile network', I think what you are potentially referring to use voice over LTE, which is a voice service over 4G networks. I would need to take that on notice, but I understand that the MOLI technology does not work in those circumstances. That is my understanding. I will confirm that, but, as I indicated in my earlier answer, that is one reason why emergency services organisations and carriers are continually looking for ways to maintain and enhance the information available through the emergency call service.	**Page 30**
75.	**ACMA**	**Senator Kakoschk**	**Interactive Gambling Act**	The Government has indicated it will soon introduce a bill to amend the Interactive Gambling Act 2001.	**In Writing**

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		e-Moore		1. How many meetings did ACMA have with the Government in relation to amending the Interactive Gambling Act 2001? 2. Did ACMA provide the Government with advice in relation to specific sections of the Interactive Gambling Act 2001 which, in ACMA's experience, needed to be amended? If so, what sections of the Act did ACMA bring to the Government's attention?	
76.	**ACMA**	**Senator Urquhart**	**Regional Radio Planning Committee – Meeting dates**	Please provide proposed meeting dates for the Regional Radio Planning Committee	**In Writing**
77.	**OCeSC**	**Senator Kakoschke-Moore**	**OCeSC advertising dollars**	**Senator KAKOSCHKE-MOORE:** On notice, would you be able to provide me with the advertising dollars that are available to you in your budget. My next question is in relation to social media. What is your reach on social media for advertising and for raising awareness of your website? **Ms Wright:** I can take that detail on notice. One thing that I would mention is that last week we launched a major initiative—Rewrite Your Story, which is a way of attracting young people to be comfortable to come to us to complain about cyberbullying. We made the decision to do a live Facebook launch and to use a Twitter beam. We have had hundreds of thousands of young people engaged in either viewing the material or being aware of it. So I think that was again a good example of using resources very prudently to reach your target audience. The decision we made is that the heart of the scheme, if you like, that we operate for cyberbullying is to combat cyberbullying through social media sites and services. So it made sense to reach that cohort through social media. Again, the amount of dollars is very small, but, as I said, you can get hundreds of thousands of young people aware. Again, there is another way that I think we have been keen on—we have had a billboard in Melbourne on a corner of Hoddle Street in Collingwood made available to us free of charge for a month and possibly two months because they believe in what we are providing. We know they tell us that I think 380,000 cars will pass that billboard and have the chance to see that program and that family members and young people can come to us about cyberbullying and to report it. So that is another example where we do not have to use very much in the way of a budget because there is such good community buy-in for what we do.	**Page 34**
78.	**OSeSC**	**Senator Kakoschke-Moore**	**List of stakeholders**	**Senator KAKOSCHKE-MOORE:** In terms of stakeholders that you have consulted with so far, on notice could you please provide me with a list of the various agencies and stakeholder groups. In particular, I would like to know whether or not you have engaged with the Carly Ryan Foundation in South Australia. Do you know— **Ms Wright:** I can talk about that. Sonya Ryan is a member of the office's online advisory group, so we have regular contact with her. Our resources are available to Sonya. We know her well.	**Page 35**
79.	**OCeSC**	**Senator Xenophon**	**Social media –reach targets**	**Senator XENOPHON:** On notice—and, again, I ask this question by way of encouragement rather than anything else—can you advise what targets there are in terms of the reach? So likes, of course, are not the only indication but it is an indicating factor. What has the reach been? What are you	**Page 37**

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				aiming to get in terms of reach and, given Senator Kakoschke-Moore's questions in respect of what you are doing, have any surveys been undertaken, a basic survey, and are people aware of your role? Can you take that on notice as to whether there are any plans, Minister, given the money that has been put into this which is, I believe, very worthy, to establish how many people actually know about this very valuable service? The other issue is particularly part of the site refers to empowering eSafety Women. It makes reference there, initially obliquely on the website, where it has Sam's Story and a photo of a young woman and then if you click on it, it is a revenge porn story. Further to my colleague's line of questioning, how do you reconcile the fact that this is not just about children? It is about young adults, young women in particular, who have been the subject of revenge porn. How do you get that message across? I wonder whether there is a problem with the name and whether it confuses some young adults from actually going to your site. Can you see the difficulty there that they may not know that you can provide help and advice on these issues? Minister, is that an issue that you are looking at? **Senator Fifield:** It is something that is in my mind. The role of the Office of the eSafety Commissioner is one that has expanded over time, and I think that is a good thing, but I think you raise a pertinent point in terms of how the office is branded and what people might think that means in terms of the range of advice that is available.	
80.	**SBS**	**Senator Dastyari**	**Review process of the languages broadcasted on SBS Radio**	**Senator DASTYARI**: But you have initiated a review process of the languages that you currently— **Mr Ebeid**: What we do every four or five years with the Census data is we initiate a review to have a look at the demographics of Australia, what new language groups are growing and what new migrant groups need our services, so we do review our languages that we broadcast every four or five years. We have a public consultation process that we are about to undertake and then we will look at the criteria that would constitute what languages we keep, what languages we change and what languages we might increase or decrease. **Senator DASTYARI**: Is that consultation process written anywhere? Is there a document somewhere that you can take on notice where you give us what the consultation process is? If there is not a process yet if you can take on notice what the previous process was because I assume a future process would be— **Mr Ebeid**: I can do two things. One is to give you the consultation process that we undertook in 2012. We will soon, before Christmas, be going out to the public with our new consultation process for the next 12 months and I am very happy to share that with you in the coming month or two.	**Page 40**
81.	**SBS**	**Senator Dastyari**	**Zela website – set-up date**	**Senator DASTYARI:** So at this stage the Zela website still exists? **Mr Ebeid:** Yes, it does. **Senator DASTYARI:** It sounds like you are foreshadowing a possible closure of the site to move the content onto your regular website. **Mr Ebeid:** It is not closure of the site. It is just moving the content from one page to a different part	**Page 41**

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				of our website. We are still covering the topics. The stories and the issues will still be there in every way. **Senator DASTYARI:** What was the objective for the channel and what has changed? **Mr Ebeid:** It is not a channel; it is just a web page that aggregates stories of women's sports and topics. What we have got to do is make sure that we put our very limited resources to things that our audiences are engaging with us on and what we have found is, by limiting our stories of women's sport to one area, you are then actually reducing your audience base for those stories. I think, and we think, it is important that women's sports stories are shared with a broader and wider audience. I think that is an important thing to do. **Senator DASTYARI:** When did you set the site up? **Mr Ebeid:** I would have to check. I think it was maybe a year ago, but I will take that on notice and come back to you.	
82.	**SBS**	**Senator Dastyari**	**Zela - number of sports pages**	**Senator DASTYARI:** So was there any individual staff or was there a staff allocation within SBS? Is there a person or a desk? **Mr Ebeid:** No. The sports team all contribute to that page. We have got a few people, obviously, who would spend more time dedicated than others. It is a sports team page that is contributed to. **Senator DASTYARI:** So how many sports team pages are there? **Mr Ebeid:** I will take that on notice but our predominant ones are the World Games.	**Page 42**
83.	**SBS**	**Senator Dastyari**	**Zela – hosting of female sports content**	**Senator DASTYARI:** So has the decision been made then to move the content? **Mr Ebeid:** Well, the content is still being made, as I say, and it is being hosted on our primary sports pages. **Senator DASTYARI:** So has the decision been made to stop hosting female sports specific content on the Zela website and doing that on your regular sports page? **Mr Ebeid:** I will take it on notice and confirm it to you, but I think that is correct. I think it would be fair to say that it sounds like that is correct.	**Page 43**
84.	**SBS**	**Senator Abetz**	**Spend on Broadcasting**	1. In the past two years, how much has the SBS spent on promoting or broadcasting: a. Christian Church Services? i. And of those, from Greek or Russian Orthodox b. Muslim/Islamic services – split between Sunni/Shia if relevant c. Buddhist d. Hindu 2. Of new arrivals coming to Australia in the past two years, what is the percentage distribution between the various above referred to religions? 3. Of those religious groups, which if any support altering the definition of marriage in Australia to include marriage between same sex, transgender and intersex people?	**In Writing**
85.	**SBS**	**Senator**	**Advertising and**	1. What was SBS's total advertising and sponsorship revenue for 2015-16?	**In Writing**

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		Urquhart	**Sponsorship revenue**	2. Please provide a breakdown of advertising revenue across all platforms and networks, namely:- a. TV: SBS ONE, SBS 2, NITV, Food Network; and b. Radio; and c. Online; and d. Other? 3. What percentage of advertising and sponsorship revenue is generated in- a. the 6pm to midnight time slot; and b. sporting programs (regardless of time of broadcast)?	
86.	**SBS**	**Senator Urquhart**	**Scripps Networks Interactive/VICE**	1. Does or will Scripps Networks Interactive or VICE have a right under the contracts with SBS to promote their own or other products by way of free or discounted advertising or product placement in exchange for programs or discounted program rights? 2. Does SBS have a revenue neutral arrangement with Scripps Networks Interactive or VICE and if so how does that work, and what is the dollar value of the arrangement? 3. What measures are in place if any, to ensure that all programs supplied by Scripps Networks Interactive or VICE meet SBS's charter obligations.	**In Writing**
87.	**SBS**	**Senator Urquhart**	**World cup matches**	Has there been any changes to the number of World Cup matches SBS will broadcast in 2018, and has SBS sold the rights to some matches to Optus.	**In Writing**
88.	**SBS**	**Senator Urquhart**	**News articles – Australian women's sport**	Over the Month of October 2016 what proportion of news articles on http://www.sbs.com.au/news/sport were about Australian women's sport?	**In Writing**
89.	**SBS**	**Senator Urquhart**	**The Zela Website**	The Zela website was described during Senate Estimates as "just a web page that aggregates stories" — can you please outline what is meant by this?	**In Writing**
90.	**Aust Post**	**Senator Urquhart**	**LPOs travel reimbursement**	**Senator URQUHART:** I said I will wait with bated breath. I have one more question on LPOs and then I want to move to a couple of quick questions on another issue. I understand that previously if licensees were required to travel for a meeting—so these are little LPOs out in a small post office perhaps with not too many employees or hardly any, if any—the costs of employing a casual for that time period was borne by Australia Post. I have been advised that this has been changed unilaterally with no consultation. Can you advise if this is accurate and explain why? **Mr Fahour:** I will have Ms Corbett do that. One of the things that we did do—and you may remember because that was part of the discussions that we had over the last couple of years—is we have this thing called the representational allowance which we pay to our licensees so that when they go and represent the brand somewhere they have got a payment for that so they can use it. That has increased, but I will have Ms Corbett just give a bit more detail. **Ms Corbett:** I am not aware of any specific change to any of our policies but I am very happy to take that on notice. I think when we have meetings, if we call a meeting, we have made the offer in	**Page 51**

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				the past to licensees to attend to cover their actual travel expenses but I am very happy to take the details on notice if there has been any change to that policy.	
91.	**Aust Post**	**Senator Dastyari**	**Executive pay breakdown**	**CHAIR:** Senator Dastyari, you do not actually have the call. **Senator DASTYARI:** I am sorry. I will wait for my opportunity. **CHAIR:** Senator Urquhart. **Senator URQUHART:** What I was asking for was for you to provide specific details of these salaries. I would like that broken down and I would like it attached to each of those positions. **Mr Fahour:** Yes. We are very happy to give the information on notice and we will do that when we get the exact data for you. **Senator URQUHART:** So how long will that take you? **Mr Fahour:** When we get back to the office we will do the work and we will follow the customary process of how it works.	**Page 52**
92.	**Aust Post**	**Senator Leyonhjelm**	**Business Letters**	**Senator LEYONHJELM:** In 1988 there was a competition policy review which recommended removal of the monopoly of Australia Post with respect to business letters and a limit of the remaining monopoly by allowing private operators, provided they charge at least double what Australia Post charge. Now, this is asking you to speculate a little bit but how would implementation of such a recommendation affect your business model? **Mr Fahour:** I am testing the history because obviously I joined in 2010 and I am not familiar with that. **Senator LEYONHJELM:** I have some more questions relating to business mail, so that is where I am heading with this. **Mr Fahour:** Maybe if I could take that on notice if you do not mind. **Senator LEYONHJELM:** It might not be necessary to come back to it. What I am interested in is to what extent does Australia Post rely on the revenue from business mail relative to other sources of revenue? **Mr Fahour:** I will say this. Our total letters business, the reserved services letters business in totality, now is just under 28 per cent of our total revenue, so what you can see is versus 1988, when the whole business was all about letters basically, today letters is a smaller part of our business and we are essentially a parcels e-commerce company. Secondly, within that the business mail is the majority of the letters that are sent because the majority of mail for us is bills and statements that we send under the reserved services business. Social mail, as we call it, is only three per cent of our letters. **Senator LEYONHJELM:** Understood. In 2011 the requirement for ACCC approval of increases in prices was limited to ordinary letter services, not business mail, so you could increase your letter services on business mail without requiring ACCC approval. So since 2011 have prices for business letters increased faster than the prices for ordinary letters? **Mr Fahour:** The price of business letters today versus ordinary letters today—and I will get you the	**Page 53-54**

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				exact mathematics of it—but there is no question that we have been trying to reduce the losses, because the majority of the mail is business mail by definition and we lose money. We have lost money every year since 2009 on letters. So the reality is that business customers have been getting a fairly substantial discount on the efficient cost, which is what the ACCC reviews, and what they are saying is that our efficient cost, the prices that we are getting from business customers gives them too big a discount for us to comply with the requirements of making a commercial rate of return. We are not making a commercial rate of return and still do not make a commercial rate of return. We do not even make a profit on that business mail. So, in effect, what has been going on in the last five years is that the taxpayer has been cross-subsidising businesses through us to send mail at a discounted price. **Senator LEYONHJELM:** I understand what you are saying. I am just trying to gather a bit of information here rather than suggest that you have not done anything appropriate so far. I interpret that to say the prices for business letters have increased faster than the prices for ordinary letters. Would that be right? **Mr Fahour:** No. I said I would come back to exactly the calculations. **Senator LEYONHJELM:** You will let me know. So, are you able to answer in respect of costs of business letters? Have they increased faster than the costs associated with ordinary letters? **Mr Fahour:** I am not prepared with the exact mathematics of that but, of course, I will take that on notice and I will provide you with the answer to that question.	
93.	**Aust Post**	**Senator Bushby**	**Delivery targets - Standards**	**CHAIR:** Exactly that. There is a degree of relativity involved in it, so I just wanted to know what the standards are that you are actually trying to meet. **Mr Fahour:** I am pleased to say that our service standard that we met, when I gave you that target for this year, actually also had six months of the old standard and six months of the new standard. Our performance exceeded the 94 per cent in that old standard, in that first half, and exceeded the new standard in the second half. We met the expectation both ways, if I could say it like that, so I think that is hopefully a fair response to you. **CHAIR:** Yes. **Mr Fahour:** Now, of course, that standard varied in the second half of the year whereby what we said is we had two different products, we had the priority product and then we had the regular product, the priority product was actually the same as the original standard and we exceeded that original standard in the priority product. Of course in the regular, the new economy class one—the regular one is the new economy class—we exceeded that by miles because that, as you said, added an extra day or two or whatever in terms of how much time we had. But the reason why we added the days is that we made it a cheaper stamp. It is a bit like saying, 'Do you want a small cup of coffee, a medium or large?' If you want a small one it is cheaper. **CHAIR:** Yes. You do not want to have to pay for a large. **Mr Fahour:** You do not want to pay for large and also I am not wasting money by giving you a big	**Page 57**

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				cup and half filling it. I am giving you what you want and I can efficiently allocate the resources to meet that standard. That is what has helped us reduce all of the losses. **CHAIR:** I understand that but, as you say, the economy standard has added days. **Mr Fahour:** There is an extra couple of days for that. **CHAIR:** So what is the standard then? **Mr Fahour:** It depends on where you are: city to city, city to metro, metro to metro, interstate or within the state. I can give you the list of the schedule on notice. **CHAIR:** If you can that would be good. **Mr Fahour:** I am very happy to.	
94.	**Aust Post**	**Senator Xenophon**	**Additional services**	**Senator XENOPHON:** I want to race through a few issues. I was nodding to note that there is scope for post offices to deliver more services and provide more services so if you could take on notice—because time is very constrained—what plans you are able to disclose in terms of adding to additional services and what that would involve in terms of training LPOs, in particular, as I have a particular interest in relation to that?	**Page 59**
95.	**Aust Post**	**Senator Xenophon**	**Parcel delivery service**	**Senator XENOPHON:** The complaint that I have had from some licensed post office operators is that they say that they do not believe that they have improved the parcel delivery service. Can you provide, on notice, details of the efficiency of the machines, the complaints that you have had about the machines, whether there have been any teething problems and the like in respect of that, including any maintenance and other issues and what feedback you have had from your LPOs? **Mr Fahour:** The answer is of course we will. Of course we have teething problems but we are delighted with where we are today.	**Page 60**
96.	**Aust Post**	**Senator Xenophon**	**Carding of Parcels**	**Senator XENOPHON:** For instance, carding parcels to a corporate office for collection instead of an LPO. Is that happening? **Mr Fahour:** We only card for the round where they belong. We do not direct people to deliberately go out of a particular region where an LPO normally gets it, to go all the way to a corporate and bypass the LPO to avoid payments. We do not do that. **Senator XENOPHON:** I am not talking about an intent but in practical terms, on notice, can you find out whether there has been a difference in the carding of parcels to a corporate office instead of an LPO? **Mr Fahour:** Fair enough. Because of the Saturday opening or just generally? **Senator XENOPHON:** Because of the Saturday opening and more generally as well, so it is in two parts. **Mr Fahour:** I will take that on notice. **Senator XENOPHON:** Thank you.	**Page 62**
97.	**Aust Post**	**Senator Dastyari**	**Termination/Retirement benefits**	**Senator DASTYARI:** There is termination/retirement benefits here. How many people on senior executive level were terminated and retired in the past year?	**Page 63**

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				Mr Fahour: There was no-one terminated but for retirements in that 2016 year I can think of at least probably one person, I suspect. **Senator DASTYARI:** So, we think that one person is the $368,000 but it may be more? You can take that on notice. **Mr Fahour:** Whatever their benefit is but I will find that out.	
98.	**Aust Post**	**Senator Dastyari**	**Executive Pay – consideration to breakdown pay**	**Senator DASTYARI:** You can take this on notice as I am conscious of time. At page 67—and this is not your own; this is the NBN and this is why I am asking you to take it on notice because you do not have this document—of the annual report of 2015-16 it outlines the senior executive pay of NBN officials and it starts with say W Morrow, who I assume is Mr Bill Morrow who will be here later today. The base salary is $2.35 million, a bonus of $1.2 million, superannuation contribution of $19,000—I am sorry, I think that is $190,000—$22,000 long service leave and the full amounts are there. I put to you that for the purpose of transparency I note that back in 2014 your annual report, while it did not name names, there was one executive who was paid between $4.6 to $4.63 million—and we can make our own assumption on who that was—and elsewhere it did not name names. Now, again, that is obviously a decision of nbn co to name names. People can deduce things otherwise but I would say to you that I think it would be worth considering, for the purpose of transparency. **CHAIR:** Can you frame that as a question? **Senator DASTYARI:** Would you take on notice whether Australia Post would consider, for the purpose of transparency, providing a greater breakdown of executive pay and salaries in the annual report? The second question I would say is that I think that that would make it a lot more transparent, particularly when you are about to engage in pay negotiations and an EBA agreement with 33,000 award employees who in the last round were given a three per cent pay increase. I will leave it at that. **Mr Fahour:** Thank you very much.	**Page 66**
99.	**Aust Post**	**Senator Urquhart**	**AWOTE Superannuation Indexation**	Regarding the decision by Australia Post to remove AWOTE indexation please provide the following information: a. Please outline what assessments did Australia Post undertake to evaluate the impact of this decision on workers? b. How many Australia Post staff are affected by this decision? c. What is the dollar amount of savings attributed to this decision? d. What is the average loss to employees' retirement savings affected by this change? e. What consultation process was entered into with employees and the Union prior to this decision being made? f. Are any executive or management bonuses linked to reducing the liability under Australia Post's superannuation arrangements?	**In Writing**
100.	**Aust Post**	**Senator Urquhart**	**AMP default accumulation**	Please provide information about the default superannuation scheme for new Australia Post employees:	**In Writing**

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			superannuation plan	a. When did Australia Post enter into arrangements with AMP to establish this scheme as the default superannuation fund? b. What process was undertaken to determine this plan as the default fund? c. What has been the plan's performance since its establishment? Include the average percentage of annual returns for members. d. What average monetary level of fees is charged annually to each member of the plan?	
101.	**Aust Post**	**Senator Urquhart**	**Safety Incident Reports**	Please provide information about the following: a. How many P400/Safety Incident reports were lodged in the years 2011/12 2012/13, 2013/14, 2014/15, 2015/16? b. What incentives and/or KPI's are dependent on any reductions in P400/Safety incident lodgements at local/middle management and executive level? **c.** How much has Australia Post had to pay back Medicare for Compensation Claims that were accepted in the years 2011/12, 2012/13, 2013/14, 2014/15, and 2015/16?	**In Writing**
102.	**ABC**	**Senator Kim Carr**	**ABC Transcription services - reduction**	**Mr Millett:** In relation to transcription services the ABC has reduced its transcription on some programs and changed the production of time at which they are actually made available for other programs. **Senator KIM CARR:** Perhaps you could tell me what exactly you have decided to do. **Mr Millett:** I will take that on notice.	**Page 68**
103.	**ABC**	**Senator Kim Carr**	**ABC Transcription service**	**Senator KIM CARR:** Yes. Quite substantial pieces were not part of the published transcript. Quite substantial. Can you explain to me how that transcript was actually put together? **Mr Millett:** No. I will have to provide a bit more information on that but, as I said, the transcripts are normally done by an automated service and then checked by our producer. **Senator KIM CARR:** An automated service? **Mr Millett:** Yes. **Senator KIM CARR:** What is the nature of the automated service? Does it just take the spoken word and translate that? Is that by software program? **Mr Millett:** I will have to go and check but my understanding is that it is a software program.	**Page 68**
104.	**ABC**	**Senator Kim Carr**	**ABC transcripts – review service**	**Senator KIM CARR:** It is very, very significant. Now, my question is: how often does this happen? **Mr Millett:** I am not quite sure of the answer to that. Yours is the only one that I am aware of where someone has raised deficiencies in the transcript that was provided. **Senator KIM CARR:** How much money are you saving by reducing the transcription service? **Mr Millett:** Across the whole range of reviewed transcripts it is about $210,000. **Senator KIM CARR:** So for $210,000 you think it is worth putting the ABC's reputation at risk? **Mr Millett:** Well, my only response to that would be that I am not sure of the level of concern. I mean I am aware of your case, but my view is obviously that there is a need for us to go back and	**Page 69**

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				just review to make sure that we are delivering the service that we need to. **Senator KIM CARR:** Would you do that? **Mr Millett:** I give you that undertaking. **Senator KIM CARR:** It does concern me that for such a small amount of money such an important service upon which many people rely—and certainly in this building—but I put it to you across the country, given the significance of the ABC's news gathering service, that we could end up in a situation like this. **Mr Millett:** I will give that undertaking to come back.	
105.	**ABC**	**Senator Hume**	**Four Corners – Footage for The Forgotten Children**	**Senator HUME:** Was the material that was filmed for *Four Corners* supplied by Amnesty International and Save the Children organisation? **Ms Guthrie:** I will have to take on notice where the actual footage came from. Mr Sunderland, who is our editorial director, may have some further information on the processes around the editorial coverage of that or the compliance with editorial policies around that story, but we are very confident that that story complied with our editorial policies. **Mr Sunderland:** I am not in a position to tell you precisely who filmed it for the ABC and for *Four Corners*. There may be, you might appreciate, a degree of sensitivity around that but certainly the understanding I have of it from the program team is that it was filmed at their request and it was provided for them according to what they asked for. It was not physically done by them. **CHAIR:** Are you saying that you are not in a position because you do not know? **Mr Sunderland:** That is right. I do not know.	**Page 70**
106.	**ABC**	**Senator Hume**	**The Forgotten Children – filmed and obtained**	**Senator HUME:** Both Amnesty International and Save the Children are campaigning and activist entities and, given that, what does the ABC know about how this material was filmed and obtained; in other words, how could you ensure and check accuracy? **Mr Sunderland:** I can take that on notice and provide some more detailed information. All I can say to you today is that the program team satisfied themselves that the material was shot in an appropriate manner, that the people that they interviewed were who they said they were and were responding to issues that we wanted and asked them to respond to.	**Page 70**
107.	**ABC**	**Senator Hume**	**ABC – Comment from Nauru Government**	**Mr Sunderland:** I am sorry, can I ask who said that? **Senator HUME:** Anna Henderson from the ABC tweeted at 11.20 this morning in response to a statement by the Nauru government, 'The interviews with the children were conducted remotely by *Four Corners*, and their stories were subjected to the program's usual rigorous fact-checking processes.' I am after an answer on what those rigorous fact-checking processes are. **Mr Sunderland:** You would appreciate that they vary very much depending on the story and the circumstances. I am not in a position to describe precisely what happened with this particular story, but what I can tell you is that whenever any interviews are done on any subject matter then there is a range of things that you would do, depending on the circumstances, to satisfy yourselves that the person is who they say they are and that where you are able to substantiate facts and other	**Page 71 - 72**

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				information that supports it, that that happens, and of course, at all times, that appropriate attribution is given so that you know who is making these claims, who they say they are and to the extent that we can support them we do. Now, that will vary greatly depending on the information available to us, our ability to check information out direct hand, or to look at substantiating situations on what we are aware of and what is on the public record, so there is a range of things that happen. **Senator HUME:** So did the ABC approach the government of Nauru for comment? **Mr Sunderland:** I do not believe so but I would have to take that on notice to be absolutely sure. Obviously on many occasions in the past on this issue we have approached the Nauru government for information on a range of issues. On this particular story I do not believe we did. I believe that is because we felt the issues the story raised were particularly relevant to the Australian government, whom, of course, we did approach.	
108.	**ABC**	**Senator Hume**	**Video footage of new school facilities**	**Senator HUME:** So substantially the program contained claims of a lack of educational opportunities for refugee and transferee youth and it sought to show educational facilities in a poor light. Do you think, in the interests of balance, it could and should have reported and used video of the new school facilities opened on Nauru in recent weeks? **Mr Sunderland:** What I would say is that that program last night told the stories of a number of individuals. That is the important part of that story. It told the story, the direct real-life experiences, of a particular group of people. **Senator HUME:** So my understanding is you were made aware of the video of the new school facilities and it was offered to the program but it was not used. **Mr Sunderland:** I am not aware of whether it was offered or not. I am also unaware of the extent to which it was relevant if what we are doing is telling the precise stories of those individuals, but I would have to take that level of detail on notice.	**Page 72**
109.	**ABC**	**Senator Dastyari**	**Training funding**	**Senator DASTYARI:** I should know the answer to this and I do not, so my apologies. When is the envelope for your three-year training funding up again? **Mr Pendleton:** We are in the first year of the new training. **Senator DASTYARI:** From my understanding of the funding that expired it was $1 million a year for this program. **Mr Pendleton:** I would have to check. It was done between trienniums and it was a grant of funds that was applied for for the *Splash* program. **Senator DASTYARI:** Do you know what the grant was off the top of your head? **Mr Pendleton:** I would have to check. **Senator DASTYARI:** I have got $1 million a year here. Does that sound about right? **Ms Guthrie:** I think we will take that on notice to be specific. **Mr Pendleton:** I can take it on notice. It was spent over a longer period. It was slower to get out the door and there was cash left over towards the end of it.	**Page 82**
110.	**ABC**	**Senator**	**Sports Coverage**	**Senator DASTYARI:** I am very conscious of the time so I will race through this. I want to talk	**Page 82-**

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
		Dastyari		about women's sport. The Australian Sports Commission review, which I am sure you are aware of, found that seven per cent of non-news programming on TV was devoted to women's sport. That level remains unchanged since 2010, which is obviously a concern. I just want to turn to the ABC's coverage of women's sport. I understand you have a lot of competing interests and a lot of competing balances all competing for the same pool of money. I do note that in the past few years since 2014 that the ABC has pulled back on some of its sports coverage and my understanding is that since 2014, in the absorption of funding cuts—and you can call it what you want; decreases in future funding or whatever you want to call them, but I call them funding cuts—the ABC has pulled back on some of its sports coverage. Is that a matter of fact? **Ms Guthrie:** That is true in relation to coverage of TV sports. Production of large sporting coverage is very expensive, as you know, as well as rights. **Senator DASTYARI:** Yes, and in addition to that, as part of that, obviously the overall cut in sports coverage also resulted in a similar cut in women's sports coverage. Is that correct? **Ms Guthrie:** I will have to take on notice the specifics around that but I can confirm that our live sports coverage on television has definitely decreased over the last few years.	**83**
111.	**ABC**	**Senator Di Natale**	**Reduction in Budget for TV**	**Senator DI NATALE:** Could you give me specific amounts for the reductions in the budgets for say TV drama, children's programs and documentaries? **Ms Guthrie:** I can ask Mr Pendleton to give you specifics around some of those reductions on TV spend in particular. **Mr Pendleton:** In relation to the particular genres we would probably need to take that on notice but, as the managing director has alluded to, the reductions across the three years in our budgets have all been absorbed by our back office efficiencies and support but necessarily the reinvestments or changes from year to year are across a range of activities in the organisation. On the contents side of the business it has been more in the nature of realignment. I can, on notice, provide you with some of the details of the specifics but I have not got those here. **Senator DI NATALE:** If you would not mind just providing that on notice. In looking forward do you expect any reductions in any of those areas, drama, children's programs or documentaries, over the coming few years? Are you expecting reductions in the television budgets of any of those areas?	**Page 86**
112.	**ABC**	**Senator Di Natale**	**Radio National – Repeat programs/material**	**Senator DI NATALE:** Can I ask about the number of repeat programs and repeat material that is being aired on Radio National. Do you have a sense? Have you got a proportion of content that is on Radio National that is repeat programming? **Ms Guthrie:** We can take that on notice.	**Page 87**
113.	**ABC**	**Senator Di Natale**	**Monocle Radio**	**Senator DI NATALE:** Let me just ask you a couple of questions about Monocle Radio that you broadcast overnight which I understand is a for-profit broadcast from the UK. Is that right? **Ms Guthrie:** I think that is correct. **Senator DI NATALE:** Can you talk me through the deal between ABC and Monocle Radio? **Ms Guthrie:** I do not have the details with me. I will have to take that on notice.	**Page 88**

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
				Senator DI NATALE: Is there anyone else aware of that? **Mr Pendleton:** No, not in any detail. **Mr Sunderland:** No. **Senator DI NATALE:** I have got a few questions around that with issues around whether that arrangement has impacted on the amount of locally produced content. **Mr Millett:** I am happy to take it on notice and come back with the details.	
114.	**ABC**	**Senator Xenophon**	**Australian Programming – created or repeated**	**Senator XENOPHON:** I cannot take it any further. Could you please take on notice how much Australian programming could have been created or repeated, including documentaries, if the ABC had invested in Australian rather than, for instance, British content over the last five to 10 years? Well, say in the last five years, how much has been spent acquiring programs coming out of other countries including, in particular, the UK? I have nothing against the UK but it seems to be where most of the programming comes from. Can you please take that on notice? **Mr Pendleton:** Yes, we will take it on notice. **Ms Guthrie:** Yes. **Senator XENOPHON:** Has the deal struck between the BBC and Foxtel in 2013 resulted in higher costs for the ABC? What has been the cost of that deal? If you could take that on notice. **Ms Guthrie:** Yes. **Mr Millett:** Yes. **Mr Sunderland:** We will do so. **Senator XENOPHON:** Mr Pendleton, you can take that on notice. **Mr Pendleton:** Yes, I will take that on notice.	**Page 91**
115.	**ABC**	**Senator Xenophon**	**ABC staff – Sydney Based and value of ABC resources**	**Senator XENOPHON:** Well, on notice, can you tell me what proportion of ABC staff are in Sydney and the value of ABC resources, in terms of the budget, that have been spent in Sydney longitudinally over the last five years? **Ms Guthrie:** I can take that on notice.	**Page 91**
116.	**ABC**	**Senator Duniam**	**Novel - Celeste**	**Senator DUNIAM:** It is a process question and chances are these questions will go on notice. It is not a reflection on the book or the author, but I just wondered how it is determined, out of the thousands of titles on the bookshelves in the ABC shops, that it was decided to go with that particular novel. **Mr Sunderland:** We can take that on notice. I am not sure whether it is an ABC publication. We do have an ABC Books arm so it may be an ABC book. We will take that on notice. **Senator DUNIAM:** That would be handy and also if there was a form of payment by the author. **Mr Sunderland:** There would not have been but I will look into the process around that choice. **Senator DUNIAM:** And then who made the decision for that book. That is it for me. Thank you very much.	**Page 93**
117.	**ABC**	**Senator**	**QandA - Tasmania**	**Senator WHISH-WILSON:** I have a couple of quick questions following Senator Duniam's line of	**Page 93**

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
		Whish-Wilson		questioning. Can you tell us when *Q&A* was last in Tasmania? **Ms Guthrie:** I could not, actually. **Mr Millett:** I was certainly at one which would have been about three or four years ago. I will have to check on notice. We have made it a point of trying to get *Q&A* more around the country and it certainly does make a big effort to try and travel to different parts. It is not cheap to— **Senator WHISH-WILSON:** That was going to be my next question. Is it a cost issue? **Ms Guthrie:** Yes. **Mr Millett:** Yes, it is a cost. **Mr Sunderland:** We have made a commitment in the last 12 months to increase the amount of travel that the program does, so we are looking to take it and travelling more.	
118.	**ABC**	**Senator Whish-Wilson**	**Audit of time allocated**	**Senator WHISH-WILSON:** Where can I find, let us call it an audit or an analysis, on your time allocated? Do you do it specifically for the election or do you just do it as an— **Mr Sunderland:** We do it specifically for elections. For the last couple of years we have not done it for state and territory elections. We do it for federal elections still at this time. I can certainly send you some information where you can find those that have been done, where they have been published and also, in case it is of interest to you, the information around the free time as well.	**Pages 93–94**
119.	**ABC**	**Senator Carr**	**Transcripts**	1. How many ABC programs now have a transcript published online after they have been broadcast? 2. Can you please explain how ABC transcripts are produced? 3. Have any staff lost their jobs through the changes to transcription services? a. If so, how many? b. Where were those staff located? c. Were the staff terminated or redeployed in the organisation? 4. How many complaints has the ABC received about accuracy of its transcripts in the past 12 months? 5. How many complaints has the ABC received about the reduced production of transcripts in the past 12 months? 6. Have the ABC had any correspondence and or engagement with disability advocates including the Australian Disability Discrimination Commissioner? a. If so what was the nature of these interactions? b. When did they occur? c. What was the outcome of the interaction 7. Did ABC management consult with staff and other stakeholders about the impact of the changes to production of transcripts? a. If so when did this occur?	**In Writing**
120.	**ABC**	**Senator Urquhart**	**Transcription Services**	1. Please list the ABC programs and content will be impacted by the decision to reduce transcription services?	**In Writing**

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
				2. Please provide average audience viewer / listener statistics for those programs. 3. Please provide the aggregate weekly minutes worth of content that will no longer be transcribed?	
121.	**ABC**	**Senator Bushby**	**4Corners – 'The Forgotten Children' - inquiry**	1. In regards to the 4Corners program aired 17 October, 2016, titled: "The Forgotten Children", will the ABC hold an inquiry or review into the making of this program? 2. In a statement dated 18 October, 2016, the ABC said: "The interviews with the children were conducted remotely by Four Corners, and their stories were subjected to the program's usual rigorous fact-checking processes". i. Can the ABC outline how that was carried out and if usual processes were followed – did the ABC approach the Government of Nauru for comment? ii. Did the ABC approach the Department of Immigration for comment? iii. Does the ABC really believe claims by groups such as Amnesty International, that an Australian Government would allow 'torture' of anyone?	**In Writing**
122.	**ABC**	**Senator Abetz**	**Radio National and News Radio**	1. In regards to ABC's breakfast programs, Radio National and News Radio: i. What is the staffing level of each of these in Brisbane, Sydney, Melbourne, Adelaide, Perth, Hobart, Radio National and News Radio? ii. What is the breakdown by positions – announcer, producer, researcher, etc..?. iii. What is the annual total cost of each of these programs? iv. What are the ratings for each of these programs? v. What is the audience level? vi. What is the ranking in each particular market? vii. What is the number of paid contributors to each program? viii. What is the cost of paid contributors to each program?	**In Writing**
123.	**nbn**	**Senator Griff**	**nbn Website - Call centre number**	**Senator GRIFF:** It is very difficult for an older person to really understand what NBN means. In terms of communication, if they go to the website, they will not find a phone number; they will find a web form that they have to complete. It is very difficult for them to actually get a phone number to call someone and talk through it. Do you have any plans, or any options, to be able to make it easier for an older person who wishes to investigate or find out a bit more about the NBN? **Mr Simon:** We do have a call centre that they can call, on the Gold Coast. We have our online— **Senator GRIFF:** It is not shown when you go straight to the website. You do not automatically see a phone number. **Mr Simon:** I am happy to have a look at that to improve that. I thought it was, but I will take that on— **Senator GRIFF:** That would be fantastic.	**Page 127**
124.	**nbn**	**Senator Urquhart**	**Fibre Spur - Tasmania**	**Senator URQUHART:** As you well know, during the election campaign there was a joint state and federal Liberal Party announcement to build a fibre spur to the west coast of Tasmania. I would like	**Page 128**

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
				to get some more detail on the budget implications of this announcement. This commitment included $18.5 million from the federal government and $4.5 million from the state government. Can you give me a bit more information on how the federal figure was arrived at? **Mr Morrow:** Pete can perhaps cover off on how we came to the amount of money in the tech choice program. **Senator URQUHART:** I will add a couple of extra questions and then you might be able to answer them as a group. I wanted to know how the figure was arrived at, what line items it included, how much was allocated for contingency, what portion was allocated to remediation of the existing network, and how this was calculated. **Mr Ryan:** I do not have that level of detail to hand. **Senator URQUHART:** Just give me what you have and we will see where we go from there. **Mr Ryan:** I can describe how we arrived at the figure. We looked at the incremental work involved in deploying fibre-to-the-node technology to three of the towns—to Queenstown, Rosebery and Zeehan—and fixed wires to the fourth town, Strahan, as well as providing interconnectivity between those towns and back to the NBN transit network, making sure that we had a dual fibre line from the transit out to the west coast. But I do not have to hand the detail about the exact break-up of the $18 million and the level of contingency and so on. **Mr Rue:** I remember reviewing it at the time, but we do not have it here. **Senator URQUHART:** You do not have it here, but you do have it? **Mr Simon:** Yes. **Mr Morrow:** We can take it on notice. **Senator URQUHART:** When would you be able to get that information to me. **Mr Morrow:** We will go through the process of taking it on notice and coming back through the minister's office in accordance with standard procedure. **Senator URQUHART:** Is there any chance I can have it before the required response date for questions on notice? If you already have it, it should not be too difficult, should it? **Mr Morrow:** We can certainly look to see how quick we can provide it. It will not be tonight before the committee adjourns— **Senator URQUHART:** No, but over the next few days? **Mr Morrow:** Let's try to get that to you. We just need to be careful we follow procedure as well, but let's try to do our best.	
125.	**nbn**	**Senator O'Neill**	**Executive Pay - nbn**	**Senator O'NEILL:** We noted today that there was considerably more transparency about executive pay in the NBN report than in the Australia Post one. Would you be able to tell us what your salary is? **Mr Morrow:** I do not think that is appropriate. **Senator Fifield:** I will leave it to the chief executive, but for certain levels in the organisation transparency is appropriate, but—	**Page 133**

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
				Senator DASTYARI: Fair enough. What band is it? **Mr Morrow:** It is band B. **Senator O'NEILL:** What does that roughly equate to? **Mr Morrow:** In terms of compensation, do you mean? **Senator O'NEILL:** Remuneration. **Mr Morrow:** It will range. I could not recall off the top of my head, but it might range anywhere from $300,000 up to $500,000 or $600,000, depending on the role. Again, I am roughly speaking on this. We are happy to take that on notice and come back to you, if that is what you are interested in.	
126.	**nbn**	**Senator O'Neill**	**Letter from Dept of Communications and the Arts**	**Senator O'NEILL:** Sorry, Ms Keiser, before you go on, could I take you back to those two elements: conflict with your legal obligation, or … ? **Ms Keisler:** Compelling organisational requirements. This is the advice that is to be passed to the chair. It is my understanding of the conventions that the chair must weigh up the advice that is provided to him by the department and the PM&C against his other corporate obligations as a chairman of the board. My duty was to advise him on what I had been given from the department— **Senator O'NEILL:** Which was what, Ms Keisler? **Ms Keisler:** It was the letter. I do not have it in front of me, but the letter— **Senator O'NEILL:** Could I ask you to provide that? **Ms Keisler:** I believe the department took it on notice this morning to provide it, so you will have it. If I can help, I will. **Senator O'NEILL:** If you can send that, it would be very helpful. If there is somebody who could flick it to us, it would be—	**Page 137**
127.	**nbn**	**Senator O'Neill**	**Article during Caretaker - Drafts**	**Senator O'NEILL:** Did Mr Switkowski or you, Mr Morrow, or you, Ms Keisler, or anyone from nbn seek further legal advice from any experts around this matter? **Mr Morrow:** We naturally had shared what was published with our general counsel, who had seen it. **Senator O'NEILL:** Who is your general counsel? **Mr Morrow:** Justin Forsell. **Senator O'NEILL:** And you did seek legal advice in the middle of this process? **Mr Morrow:** Legal advice—we asked them to review one of the drafts that was produced. **Senator O'NEILL:** How many drafts were there? **Mr Morrow:** As with anything, you draft and you see a few edits, and it is the chairman's prerogative to edit as much as he likes. **Senator O'NEILL:** I might agree with that. I do not know whether it is his prerogative to decide that he is a bit upset and is going to put something out in the middle of a campaign period. Ms Keisler, how many drafts were there, in your view? **Ms Keisler:** I cannot recall. **Senator O'NEILL:** Ten, twenty, five—	**Page 138**

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
				Ms Keisler: No, there were maybe three. **Mr Morrow:** I do not think we should answer with anything that is a guess or an estimate of that nature. **Senator O'NEILL:** Could you provide us with copies of the drafts then? **Ms Keisler:** I will take that on notice. **Senator O'NEILL:** Is there any reason why you would not be able to provide us with copies of the drafts? Do you still have those records? **Senator O'NEILL:** It is not mine to share.	
128.	**nbn**	**Senator Dastyari**	**Article during Caretaker – PMO contact**	**Senator DASTYARI:** I do not think we will get to the bottom of this until we get the chairman before us, but that is a matter for another day. Minister, when you became aware of this—and, again, the Department of the Prime Minister and Cabinet may have separately done this, and it is their authority to do this—did you notify the Prime Minister's office? **Senator Fifield:** I will have to check. **Senator DASTYARI:** Your recollection, then, is that you personally did not, but your staff may have spoken, so you have to check. **Senator Fifield:** They may well have. I cannot be certain. **Senator DASTYARI:** I assume, Mr Morrow and Ms Keisler, that you have no contact with the PMO, the Prime Minister's office. You would go through your department and your minister. Correct? **Ms Keisler:** Correct. **Senator DASTYARI:** I assume there was no contact, simply from the fact that it was the previous minister. But there was no contact between you and the Prime Minister about this matter? **Mr Morrow:** No, there was not. **Senator DASTYARI:** Minister Fifield, I just want to be clear about this. Are you saying that from your recollection—you will check this—you yourself did not have contact with the Prime Minister's office, but you are checking whether or not anyone in your office had contact with the Prime Minister's office? **Senator Fifield:** I am not saying I did not. I just cannot recall. My office may well have. I would have expected, in the course of events, the Prime Minister's office would have been advised, just as a heads-up, that something was likely to appear. I would expect that would be the case.	**Page 139**
129.	**nbn**	**Senator Williams**	**NBN – portable dishes**	1. A business that I am aware of depends on the internet to exist because it takes videos of livestock and then during the actual sale buyers online can see the lots being offered and make online bids just the same as people at the sale. 2. The problem is there are still plenty of areas lacking fixed line or other services, and this impedes a busiest that is so dependent on it. 3. Has NBN ever thought of making available for sale these portable dishes that would be able to be taken to a property to fill in the gap?	**In Writing**

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
130.	**nbn**	**Senator Bilyk**	**Ziggy Switkowski functions**	In relation to any functions or official receptions hosted by Ziggy Switkowski since he took office as Chairman of NBN Co Ltd, can the following please be provided: • List of functions; • List of attendees; • Function venue; • Itemised list of costs; • Details of any food served; • Details of any wines or champagnes served including brand and vintage; • Details of any floral arrangements or other decorations; and • Details of any entertainment provided.	**In Writing**
131.	**nbn**	**Senator Bilyk**	**Office upgrades**	Has the furniture, fixtures or fittings of Ziggy Switkowski's office been upgraded since he took office as Chairman of NBN Co Ltd? If so, can an itemised list of costs please be provided?	**In Writing**
132.	**nbn**	**Senator Bilyk**	**Chairman travel**	1. What is the total cost of flights for the Ziggy Switkowski's domestic travel since he took office as Chairman of NBN Co Ltd? 2. What is the total cost of flights for Mr Switkowski's international travel since he took office? 3. Is Mr Switkowski permitted to travel in business class when flying domestically? 4. What class is Mr Switkowski permitted to travel in when flying internationally? 5. What is the total cost of hotel accommodation in relation to Mr Switkowski's domestic travel since he took office as Chairman of NBN Co Ltd? What hotels has he stayed at? 6. What is the total cost of hotel accommodation in relation to Mr Switkowski's international travel since he took office as Chairman of NBN Co Ltd? What hotels has he stayed at? 7. What is the total amount of Travelling Allowance paid to Mr Switkowski since he took office as Chairman of NBN Co Ltd? 8. What is the total cost of ground transport in relation to Mr Switkowski's travel since he took office? 9. Is Mr Switkowski entitled to use Comcar? 10. Is Mr Switkowski entitled to a privately-plated vehicle at Commonwealth expense? 11. What is the total cost of meals and other incidentals for Mr Switkowski since he took office as Chairman of NBN Co Ltd? 12. Is Mr Switkowski provided with a mobile telephone at Commonwealth expense? 13. If so, what is the total cost of Mr Switkowski's mobile telephone bills since he took office? 14. What type of mobile telephone has Mr Switkowski been provided with? 15. Has Mr Switkowski been provided with a laptop, ipad or other similar device? 16. Please provide an account of the staffing profile of the Chairman's office including: a. Number of staff; b. Position title for each staff member;	**In Writing**

<table>
<tr><th>Question No</th><th>Program: Division or Agency</th><th>Senator</th><th>Title</th><th>Question</th><th>Hansard Page & Hearing Date or In Writing</th></tr>
<tr><td></td><td></td><td></td><td></td><td>c. APS level at which they are employed (eg APS5, EL1);
d. Organisation chart.</td><td></td></tr>
<tr><td>133.</td><td>nbn</td><td>Senator Bilyk</td><td>Media monitoring</td><td>How much has the NBN Co spent on media monitoring since 1 January 2016? Can a list of all Contract Notice IDs for the Austender website in relation to media monitoring contracts please be provided?</td><td>In Writing</td></tr>
<tr><td>134.</td><td>nbn</td><td>Senator Bilyk</td><td>Advertising and information campaigns</td><td>How much has NBN Co spent on advertising and information campaigns since 1 January 2016? Can a list of all Contract Notice IDs for the Austender website in relation to advertising and information campaign contracts please be provided?</td><td>In Writing</td></tr>
<tr><td>135.</td><td>nbn</td><td>Senator Urquhart</td><td>Organisational Chart</td><td>Please provide the most recent organisational chart for NBN Co.</td><td>In Writing</td></tr>
<tr><td>136.</td><td>nbn</td><td>Senator Urquhart</td><td>Rollout plan</td><td>Will NBN be releasing an updated three-year rollout plan? If yes, when?</td><td>In Writing</td></tr>
<tr><td>137.</td><td>nbn</td><td>Senator Urquhart</td><td>New Premises</td><td>1. What is NBN’s forecasted growth rate for new premises in the fixed, wireless and satellite footprints?
Please present information using the structure of the table below if suitable:
<table>
<tr><th>Footprint</th><th>Growth rate (premises) (%)</th></tr>
<tr><td>Wireless</td><td></td></tr>
<tr><td>Satellite</td><td></td></tr>
<tr><td>Fixed</td><td></td></tr>
</table>
2. How many new premises does NBN forecast will be built in the wireless and satellite footprint year on year out to 2025?
Please present information using a similar structure to the table below:
<table>
<tr><th></th><th>FY17</th><th>FY18</th><th>FY19</th><th>FY20</th><th>FY21</th><th>FY22</th><th>23..to FY25</th></tr>
<tr><td>New premises in satellite footprint</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr>
<tr><td>New premises in fixed-wireless footprint</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr>
</table></td><td>In Writing</td></tr>
<tr><td>138.</td><td>nbn</td><td>Senator Urquhart</td><td>Contruction Activity</td><td>1. As of 1 November 2016 please confirm how many premises does NBN plan to have connected using FTTN by end of 2020? (excluding FTTB/dp)
a. Of this number how many FTTN premises are currently Ready for Service?</td><td>In Writing</td></tr>
</table>

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
				b. For how many of the remaining FTTN households has construction activity commenced? c. For how many planned FTTN households has construction activity not commenced? 2. For how many HFC households has construction and/or upgrade activity commenced? 3. For how many HFC households has construction and/or upgrade activity not commenced?	
139.	**nbn**	**Senator Urquhart**	**CAPEX**	1. Please list vendors who have been engaged to develop footprint specific ICT solutions/systems for the following NBN access networks: a. HFC b. FTTN c. FTTdP d. FTTB 2. Please provide the amount of CAPEX NBN has invested to date in ICT/OSS/BSS/Software for each of the following network specific footprints: a. FTTN/b/dp b. HFC c. FTTH Please list costs separately. 3. Please provide an estimate of the amount of ICT/OSS/BSS/Software CAPEX that currently shared across the fixed line technology footprint? 4. Please provide the amount of CAPEX NBN estimate will be invested in IT/OSS/BSS/software up to FY21 for each of the following network solutions: a. FTTN b. FTTB c. HFC d. FTTH; and e. FTTdp Please list costs separately.	**In Writing**
140.	**nbn**	**Senator Urquhart**	**Technology Choice**	1. Please provide the number of premises currently making use of an NBN connection resulting from the Technology Choice Program? a. How many premises in total? b. Please break down premises by State and Territory. c. How many of these premises were from Area Switch? d. How many of these premises were from Individual Premises Switch? 2. Please provide figures for revenue received through Application Fees, Design and Quote fees and Build Payments that NBN Co has received from Technology Choice to date? a. Total revenue b. Revenue from area switch c. Revenue from individual premises switch	**In Writing**

<table>
<tr><th>Question No</th><th>Program: Division or Agency</th><th>Senator</th><th>Title</th><th>Question</th><th>Hansard Page & Hearing Date or In Writing</th></tr>
<tr><td></td><td></td><td></td><td></td><td>3. Please provide the average revenue (from Application Fees, Design and Quote fees and Build Payments) per premise from those who have taken up Technology Choice?</td><td></td></tr>
<tr><td>141.</td><td>nbn</td><td>Senator Urquhart</td><td>Optus HFC</td><td>1. Please confirm the number of premises that NBN were planning to connect using Optus HFC infrastructure prior to the decision not to proceed with that network?
2. Of the these premises previously planned to receive Optus HFC:
a. how many will now receive FTTdp?
b. how many will be connected using something other than FTTdp? Please provide breakdown of what network those premises will be connected to.

Please complete the ‘?’ in the table below if that is easier

<table>
<tr><th></th><th>Premises on Optus HFC</th><th>Premises on FTTdp</th><th>Premises on FTTN/b</th><th>Other (detail)</th></tr>
<tr><td>Before decision not to use Optus HFC</td><td>?</td><td>0</td><td>0</td><td>0</td></tr>
<tr><td>After decision not to use Optus HFC</td><td>0</td><td>?</td><td>?</td><td>?</td></tr>
</table>

3. Please provide NBN expenditure to extend OSS, BSS, ICT, integration or software development support to the Optus HFC network or the Redcliffe HFC pilot? If yes, please provide costs to date.
4. Please provide a before and after RFS profile for the segment of homes which NBN previously planned to connect using Optus HFC infrastructure, but who will no longer be connected using that infrastructure. Please ensure the ‘after’ RFS profile breaks down premises by the technology footprint they are planned to be connected to.

The preferred table outline is shown below but feel free to use a more suitable table if determined appropriate:

<u>RFS profile for premises intended to be connected to NBN through Optus HFC infrastructure:</u>

<table>
<tr><th>Optus HFC</th><th>FY16</th><th>FY17</th><th>FY18</th><th>FY19</th><th>FY20</th><th>Total</th></tr>
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</td><td>In Writing</td></tr>
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<tr><th>Question No</th><th>Program: Division or Agency</th><th>Senator</th><th>Title</th><th>Question</th><th>Hansard Page & Hearing Date or In Writing</th></tr>
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<table>
<tr><td>Premises to be connected to Optus HFC (as of 30 June 2016)</td><td>?</td><td>?</td><td>?</td><td>?</td><td>?</td><td><u>=number of homes as of 30 June 2016 which NBN planned to connect using Optus HFC infrastructure</u></td></tr>
<tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr>
</table>
<u>RFS profile for premises (from table above) after decision to not use Optus HFC as of 1 November 2016:</u>
<table>
<tr><th>Technology footprint</th><th>FY16</th><th>FY17</th><th>FY18</th><th>FY19</th><th>FY20</th><th>Total</th></tr>
<tr><td>?</td><td>?</td><td>?</td><td>?</td><td>?</td><td>?</td><td><u>=number of homes as of 30 June 2016 which NBN planned to connect using Optus HFC infrastructure</u></td></tr>
<tr><td>?</td><td>?</td><td>?</td><td>?</td><td>?</td><td>?</td><td></td></tr>
</table>
</td><td></td></tr>
<tr><td>142.</td><td>nbn</td><td>Senator Urquhart</td><td>Cost per premise</td><td>1. Please confirm whether NBN’s Cost Per Premise (CPP) figures reflected in NPV, real or nominal terms?
2. Please provide/confirm the Cost Per Premise estimates used as input to the 2017 Corporate Plan financial forecasts for each of the following networks:
a. FTTH (brownfield)
b. FTTH (greenfield)
c. HFC (average)
d. HFC (Optus)
e. HFC (Telstra)
f. FTTN/B/dB average (as presented in Corporate Plan)
g. FTTN</td><td>In Writing</td></tr>
</table>

<table>
<tr><th>Question No</th><th>Program: Division or Agency</th><th>Senator</th><th>Title</th><th>Question</th><th>Hansard Page & Hearing Date or In Writing</th></tr>
<tr><td></td><td></td><td></td><td></td><td>h. FTTB
i. FTTdB
If any of this information is unavailable or cannot be confirmed, please explain for each item why that is the case.
3. Please list the individual underlying elements which are summed together to produce CPP in the 2017 NBN Corporate Plan for each of the following networks:
a. FTTH (brownfield)
b. FTTH (greenfield)
c. HFC
d. FTTN/B/dB average (as presented in Corporate Plan)
e. FTTN
f. FTTB
g. FTTdB
4. For each network, and its underlying CPP sub-elements, please list the cost attributed to each underlying element as outlined in the table below:
For example (for each network):
<table>
<tr><th>Element of CPP (for FTTH)</th><th>Cost</th></tr>
<tr><td>X</td><td>A</td></tr>
<tr><td>Y</td><td>B</td></tr>
<tr><td>Z</td><td>C</td></tr>
<tr><td>Total</td><td>Where A + B + C = CPP figure used in 2017 Corporate plan</td></tr>
</table>
If any of this information is unavailable or cannot be provided, please explain for each item/element why that is the case.
5. Please provide the following information on the Redcliffe HFC trial using Optus infrastructure:
a. Cost Per Premise, as per standard definition, of the Optus HFC trial in Redcliffe?
b. Please provided the forecasted Cost Per Premise for Optus HFC at the time NBN decided the network would no longer be used?
c. Please provided total costs associated with the Redcliffe HFC trial. Itemise these into distinct and appropriate cost categories.
d. Please confirm the number of homes activated in the Redcliffe HFC trial?
e. Please confirm the number of homes number of homes passed in the Redcliffe HFC trial?</td><td></td></tr>
<tr><td>143.</td><td>nbn</td><td>Senator Urquhart</td><td>OPEX per premise</td><td>1. Please provide infrastructure related OPEX Per Premise estimates used by NBN for each the following networks:
a. FTTH
b. HFC (average)</td><td>In Writing</td></tr>
</table>

<table>
<tr><th>Question No</th><th>Program: Division or Agency</th><th>Senator</th><th>Title</th><th>Question</th><th>Hansard Page & Hearing Date or In Writing</th></tr>
<tr><td></td><td></td><td></td><td></td><td>c. HFC (Optus)
d. HFC (Telstra)
e. FTTN/B/dB average (as presented in Corporate Plan)
f. FTTN
g. FTTB
h. FTTdB
If any of this information is unavailable or cannot be provided, please explain for each technology footprint why that is the case.
2. Please list the dissagregated OPEX elements which are summed together to produce infrastructure related OPEX per premise for each the following networks:
a. FTTH
b. HFC
c. FTTN/B/dB average (as presented in Corporate Plan)
d. FTTN
e. FTTB
f. FTTdB
If any of this information is unavailable or cannot be provided, please explain for each technology footprint why that is the case.
3. For each of technology and the underlying elements, please list the cost attributed to each underlying element as outlined in the table below:
For example (for each technology):
<table><tr><th>Element of OPEX (for FTTH)</th><th>Cost</th></tr><tr><td>X</td><td>A</td></tr><tr><td>Y</td><td>B</td></tr><tr><td>Z</td><td>C</td></tr><tr><td>Total</td><td>Where A + B + C = Direct OPEX per premises in that technology footprint</td></tr></table>If any of this information is unavailable or cannot be provided, please explain for each item/element why that is the case.</td><td></td></tr>
<tr><td>144.</td><td>nbn</td><td>Senator Urquhart</td><td>Telstra HFC</td><td>For the Telstra HFC network please provide the following:
a. As of 1 November 2016 how many premises is NBN planning to connect to Telstra HFC infrastructure as part of the rollout?
b. Please confirm how many of these premises are in the current Telstra HFC footprint?
c. How many of these premises will be connected as a result of the Telstra HFC infrastructure being expanded outside of its current footprint?</td><td>In Writing</td></tr>
</table>

<table>
<tr><th>Question No</th><th>Program: Division or Agency</th><th>Senator</th><th>Title</th><th>Question</th><th>Hansard Page & Hearing Date or In Writing</th></tr>
<tr><td></td><td></td><td></td><td></td><td>d. Please confirm the estimated Cost Per Premise for using Telstra HFC to connect households to the NBN?</td><td></td></tr>
<tr><td>145.</td><td>nbn</td><td>Senator Urquhart</td><td>NBN Corporate Plan 2017 and 2016</td><td>1. For every table in the 2017 Corporate Plan which contains a row representing aggregated data for FTTN please disaggregate this into figures for FTTN, FTTB, FTTdp for each relevant cell: This includes, but is not limited to:
o Table 2 (premises covered) — disaggregate FTTN/B/dp row
o Table 4 (RFS profile) — disaggregate FTTN row
o Table 5 (Activations profile)— disaggregate FTTN row
o Table 7 (Capital Expenditure)— disaggregate FTTN row
2. What impact (%) did the upwards revisions to revenue forecasts in the 2017 Corporate Plan (relative to the 2016 Corporate Plan projections) have on IRR?

Please complete the following table <u>for each individual year</u>:

<table>
<tr><td>Corporate Plan</td><td>FY16</td><td>FY17</td><td>FY18</td><td>FY19</td><td>FY20</td></tr>
<tr><td>2016 CP revenue projection</td><td></td><td></td><td></td><td></td><td></td></tr>
<tr><td>2017 CP projections</td><td></td><td></td><td></td><td></td><td></td></tr>
</table>

3. The 2016 Corporate Plan contained the passage: “Management estimates that an all-FTTP fixed line rollout could be completed by 2026 but possibly as late as 2028, with a peak funding range of $74-84 billion (vs. $46-56 billion for MTM)”
a. What FTTP CPP was used to inform this estimate?
b. Did this cost estimate assume the starting point for pursuing an all FTTP rollout was September 2013? If not, from what point in time did it assume the pursuit of an all FTTP rollout?
c. What amount of contingency capital was estimated for each year in the forecast?
d. Please detail assumptions and present figures in table format.
4. Please provide the relevant numerical data in table format, for each FY, underlying the following graphs in the 2017 Corporate Plan:
o Exhibit 11—Wholesale speed tier mix
o Exhibit 8—State based rollouts
o Exhibit 9—Underserved premises</td><td>In Writing</td></tr>
</table>

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
				5. Please provide the following information on FTTB: a. In term of inputs to the 2017 Corporate Plan how many FTTB premises were RFS as of 30 June 2016? b. In term of inputs to the 2017 Corporate Plan how many FTTB premises were activated as of 30 June 2016? c. With respect to the 2017 Corporate Plan why are FTTB connections reported in terms of number of buildings and not the number of premises?	
146.	**nbn**	**Senator Urquhart**	**Skinny Fibre**	Please provide the following information on NBN's skinny fibre trials: a. When did NBN first begin trialling skinny fibre? Please confirm the dates when initial planning first began, and when trials first commenced. b. On what date did NBN first publically disclose it was trialling skinny fibre? Please provide a copy of the disclosure.	**In Writing**
147.	**nbn**	**Senator Urquhart**	**Headcount and Marketing**	Please provide the following information on NBN's headcount and budget. a. How many staff does NBN currently employ? b. How many staff did NBN employ on 1 July 2013? c. What is the current head count for NBN's corporate affairs and public relations functions? d. What was the approximate head count for NBN's corporate affairs and regulatory affairs functions on 1 July 2013? e. What was the total FY2015-16 budget for the corporate affairs and regulatory affairs functions? f. Please provide an itemised breakdown of marketing budget by social media spend, TV, print? g. What was the annual budget for the corporate affairs and regulatory affairs functions in FY13?	**In Writing**
148.	**nbn**	**Senator Urquhart**	**NBN Satellite**	Please provide the following information on NBN's Skymuster service: a. What is the process for customers of Sky Muster to deal with service issues? For example, what is the process where an installation appointment is cancelled? Who does the customer contact to re-arrange installation – NBN or the ISP? b. Since the launch of Sky Muster, could you provide the Committee with statistics on the number and location of complaints received about Sky Muster? c. Since the launch of Sky Muster, how many installation requests have been received and how many of those have been completed? Please break by State and Territory where possible. d. What is the average timeframe from the receipt of an installation request to completion? e. Since the launch of Sky Muster, could you provide the Committee with a report on Sky Muster installation requests – how many installations have been where installation was	**In Writing**

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
				attempted but where broadband service was not successfully achieved for the customer? Please provide a state by state breakdown. f. Since the launch of Sky Muster, please provide the Committee with a report on the number of installation requests that have been re-scheduled, the reason for the re-scheduling and the time between the original appointment and the re-scheduled appointment. Please provide a state by state breakdown. g. Since the launch of Sky Muster, please provide the Committee with a report on the number of faults reported with the Sky Muster service? Please include the nature of the fault reported and the time taken from when the fault was reported until when it was resolved. h. Since the launch of Sky Muster, please provide a report on how often a service provider has requested that connection issues are to be escalated, including a state by state breakdown of figures. i. What is NBN Co's average response time for responding to Satellite escalations? Both in terms of responding and then wait time for the technician? j. How many customers do the Sky Muster satellites have capacity to support assuming the "fair use" policy is in effect?	
149.	**nbn**	**Senator Urquhart**	**Interim Satellite Service**	Please provide the following information about the Interim Satellite Service: a. What is the date for the switch-off of the Interim Satellite Service? b. How many customers are currently on the Interim Satellite Service? c. For those customers on the Interim Satellite Service, what process is NBN putting in place to ensure that they have access to NBN fixed wireless? d. What assurances can NBN Co put in place to ensure that fixed wireless service will be in place for all customers before the Interim Satellite Service is switched off?	**In Writing**
150.	**nbn**	**Senator Urquhart**	**NBN for Thornlie (WA) - Perth**	NBN Co has advised that the reason Thornlie is not on its three-year plan is because the exchange it is connected to – Maddington – is yet to be handed from Telstra to NBN Co. Can you please provide the following information: a. Please provide a timetable of expected dates for remaining Telstra exchange handovers to NBN in Western Australia? b. Please confirm whether it is Telstra or NBN that sets the date for exchange handover? c. Please confirm when the handover of the Maddington exchange expected to occur? d. What work remains to be undertaken before that exchange handover can occur? e. Is NBN taking any steps to expedite the handover of the Maddington exchange? f. Once handover occurs, how much long will residents and business of suburbs serviced by the Maddington exchange be required to wait until NBN reaches their premises? g. Has NBN undertaken any tests of the capacity of the existing copper network that will be utilised in the fibre-to-the-node model in suburbs serviced by the Armadale	**In Writing**

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
				exchange? h. If so, what were the results of this test?	
151.	**nbn**	**Senator Urquhart**	**Local NBN issues**	1. How many complaints has NBN Co received about services in Cairns? 2. What is the source of FTTN congestion in Cairns? 3. What is the average time required to connect a service in Cairns? 4. Please provide a detailed overview of the engineering and network 5. When will residents of Picketts Valley on the Central Coast in NSW be able to connect to the NBN?	**In Writing**
152.	**nbn**	**Senator Bilyk**	**NBN network to Howden**	In November last year, nbn advised that they had reviewed the technology used to deliver the nbn network to Howden. The fixed wireless solution involved a new fixed wireless tower at Tinderbox and using some spare capacity from an existing tower at Snug. Work on both towers was to commence in the third quarter of this year. I have recently been advised that a wedge-tailed eagle's nest has been discovered 60 metres from the site of the proposed Tinderbox tower. The Kingborough Council's planning permit does not allow any construction between November 2016 and February 2017. The ready for service date for Howden has now been revised to March 2017. **QUESTIONS** 1. Why has construction of the Tinderbox fixed wireless tower not been able to be commenced and completed before November 2016? 2. At what stage of planning / construction is the Snug fixed wireless tower? 3. When is the Snug tower expected to be operational? 4. Given spare capacity from the Snug tower was proposed as part of the solution for Howden, will the Snug tower serve some premises in Howden before the Tinderbox tower is operational? 5. How many premises in Howden will be served by the Snug tower?	**In Writing**
153.	**nbn**	**Senator Griff**	**NBN - Installations**	1. What are the installation standards that NBN Co expects contractors to adhere to, up to and including, the utility box installation? 2. Does NBN Co review all residential installations up to the point of the utility box connection, or does it undertake a sample review, or no review? a. If a sample review is undertaken, how is this sample determined? b. If no review is undertaken, is NBN Co considering conducting a review of any kind in the future? 3. Is NBN Co aware of residential installations where the utility box is less than the required 410mm above the ground, such as that in the following photograph?	**In Writing**

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
				  4. Is NBN Co aware of residential installations where conduit is not used, and instead coax runs up the wall either from the ground, or out of an existing much lower conduit, such as that in the following photograph? 5. Does NBN Co consider the installation in the following photograph, an acceptable and safe installation? 	
154.	**(a)Department (b)ABC (c)SBS (d)Aust Post (e)ACMA**	**Senator Urquhart**	**Programmes**	Please provide an itemised table detailing the following information: 1. Every program administered by the department and all portfolio agencies within it a. The total funding allocated for each in 2016-17, 2015-16 and 2014-15; b. The number of organisations funded under the program in each in those years, the name of each organisation funded and the dollar value of that funding	**In Writing**

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
	(f)nbn (g)AC (h)AFTRS (i)Bundanon Trust (j)CPA (k)National Collecting Institutions (l)Screen Australia			c. The number of individuals projected to be serviced or services to be delivered through each in 2016-17, 2015-16 and 2014-15; d. The total funding actually expended on each in 2015-16 and 2014-15; e. The number of individuals actually serviced or services actually delivered through each in 2015-16 and 2014-15; f. The aggregate staff budget for each in 2016-17, 2015-16 and 2014-15 broken down by i) permanent APS staff and ii) contractors. g. The number of permanent APS staff responsible for delivering each in 2016-17; 2015-16 and 2014-15, the classification of these staff and their geographic location; h. The dollar value of external advice contracted to support each in 2016-17, as well as the number of contractors engaged, the APS-equivalent classification these contractors were engaged at and their geographic location.	
155.	**(a)Department (b)ABC (c)SBS (d)Aust Post (e)ACMA (f)nbn (g)AC (h)AFTRS (i)Bundanon Trust (j)CPA (k)National Collecting Institutions (l)Screen Australia**	**Senator Urquhart**	**Programmes – Evaluation reports/analysis**	Please provide the following information for every program administered by the department and all portfolio agencies within it: a. Copies of any evaluation reports or program analysis prepared by external advisers in the last five years; b. Copies of any evaluation reports or program analysis prepared within the department in the last five years.	**In Writing**
156.	**(a)Department (b)ACMA (c)OCeSC (d)AC (e)ANMM (f)NFSAA (g)NGA**	**Senator McAllister**	**Staffing**	1. Please provide a breakdown of staffing levels as at 30 June 2016, nationally and for each state and territory, by the following categories: a. Full time equivalent (FTE); b. Head count; c. Gender; d. Ongoing; e. non-ongoing; and f. classification level.	**In Writing**

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
	(h)NLA (i)NMA (j)NPGA (k)MAD (l)Classification Board and Classification Review Board (m)Copyright Agency			2. How many engagements occurred in the 2015-16 financial year, by: a. Classification; b. State or territory; c. Ongoing staff; and d. Non-ongoing staff. 3. How many separations occurred in the 2015-16 financial year, by: a. Classification; b. State or territory; c. Ongoing staff; d. Non-ongoing staff; and e. Reason for separation.	
157.	**(a)Department (b)ACMA (c)OCeSC (d)AC (e)ANMM (f)NFSAA (g)NGA (h)NLA (i)NMA (j)NPGA (k)MAD (l)Classification Board and Classification Review Board (m)Copyright Agency**	**Senator McAllister**	**Contractors and consultants**	1. What was the total expenditure on contractors and consultants in the 2015-16 financial year. For each contract or consultancy in the 2015-16 financial year, please outline: a. The project or engagement; b. The value of the contract; c. The name of each firm or contractor engaged; and d. The purpose of the contract. For each contract or consultancy in the 2015-16 financial year, please outline: a. The names of each firm or contractor engaged; and b. Total payments made to each contractor or consultant.	**In Writing**
158.	**(a)Department (b)ACMA (c)OCeSC (d)AC**	**Senator McAllister**	**Labour Hire**	1. For the 2015-16 financial year, please outline: a. How many staff were employed through labour hire arrangements; b. Total expenditure on labour hire staff; c. The contractors or labour hire firms engaged to supply these staff; d. Total payments to each of the organisations that provided staff through either a labour	**In Writing**

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
	(e)ANMM (f)NFSAA (g)NGA (h)NLA (i)NMA (j)NPGA (k)MAD (l)Classification Board and Classification Review Board (m)Copyright Agency			hire arrangement or other contractual arrangement; and e. The nature of the work performed by labour hire staff.	
159.	**nbn**	**Senator Dastyari**	**Assumption FTTN - Corporate Plan**	**Senator DASTYARI:** Your latest corporate plan puts it at $1,600. **Mr Morrow:** No—the fibre to the node cost per premises— **Mr Rue:** That is correct—without the doc leaks. **Senator DASTYARI:** What was the assumption used for this document? **Mr Rue:** I did not prepare it at the time, but it was not as low as $600—I can tell you that. It was not triple the cost. **Senator DASTYARI:** Do you remember what it was? **Dr Switkowski:** No, I do not remember the assumption. **Senator DASTYARI:** Can you take on notice what the assumption was. Mr Rue, we can talk about the exact amount, but your broad evidence is that that assumption figure did go up. You are saying it was not triple but you are not able to tell us what that assumption rise was with the information you have with you now—is that correct? **Mr Morrow:** We can provide on notice the information you are looking for to bridge from what was assumed in that document to what is factual today. **Senator DASTYARI:** Would there be any reason why that information could not be given to us on notice? **Mr Morrow:** At the aggregate level, I would not see why not. **Dr Switkowski:** I think we may have published a reconciliation.	**Page 5 25/11/2016**
160.	**nbn**	**Senator Dastyari**	**Cost-per-premises assumption**	**Senator DASTYARI:** I want to park the aggregates aside for a moment. I note that Mr Morrow and Mr Rue were not there at the time. You have said yourself, Dr Switkowski, that this is your document. The information that I am after is the cost-per-premises assumption, because you could	**Page 6 25/11/2016**

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
				not build an aggregate without having a cost-per-premises assumption. **Dr Switkowski**: Indeed. **Senator DASTYARI**: I am not sure why that was not put in this document in the first place, but that is a different matter. What I am after is the cost-per-premises assumption itself that was built into this strategic review. Mr Morrow, surely there is someone back at NBN Co— **Mr Morrow**: I am asking for it now. **Senator DASTYARI:** If you can get that for us in the next little while—	
161.	**nbn**	**Senator Dastyari**	**Op-ed awareness**	**Senator DASTYARI**: Mr Morrow, in previous estimates—you might want to take this away and come back to us—you said that you were aware of the op-ed on the 25th and 26th. That is when you first became aware of it. The elements that Dr Switkowski has given is that it was raised at a board meeting on the 23rd. Did you want to review the evidence you have given? **Mr Morrow**: No, it has been quite consistent in what I have said and what the chairman just said— **Senator DASTYARI**: It is completely different. **Mr Morrow**: No, it is not. I am quite well aware of what I had said. The Sunday before is when the chairman had mentioned that we wanted to put an opinion piece out there, because he believed there were numerous misrepresentations about the company that were false and quite damaging to the company. In the board meeting on the next day he raised the issue for discussion with both Karina, who was in the board meeting for a particular agenda topic, and the rest of the board members. The opinion piece was put together within a couple of days after that, and, as we talked about in the last Senate hearing, that is when the PM&C advice had taken place. **Senator DASTYARI**: I would strongly suggest you consider reviewing the evidence that you gave. I have that evidence in front of me; you do not have it in front of you. I will give you the opportunity to take this on notice and reflect on that. The information you gave to us is that you were made aware on the 25th and 26th. That, in my opinion, would fly very much in the face of having a discussion about it at a board meeting prior to that date. I do not think it is fair to put you in a position to deal with that right now, so I will give you an opportunity to reflect on the evidence you have given to this committee. **Mr Morrow**: I am happy to. Nothing has changed since the last testimony that I gave.	**Page 9 25/11/2016**
162.	**nbn**	**Senator Dastyari**	**Unredacted version – Strategic Review**	**Senator DASTYARI**: I believe it was taken on notice at that point in time, about whether or not an unredacted version would or would not be provided. A decision was made, I assume through the minister and the government— **Senator Fifield**: In December 2013? **Senator DASTYARI**: Yes. **Senator Fifield**: I was not the minister in December 2013. **Senator DASTYARI**: No. As I am saying, a decision was made not to provide an unredacted version. That was, I am assuming, for commercial reasons?	**Pages 11–12 25/11/2016**

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				Dr Switkowski: Commercial reasons, yes. **Senator DASTYARI**: Considering that time has now passed and that negotiations, which perhaps at that point in time may have been sensitive, may no longer be sensitive, are you able to take on notice whether or not you can now provide an unredacted version or a version with less redaction based on what is now no longer perhaps commercially sensitive? **Mr Morrow**: I think it is fair that we can take on notice the consideration of such, yes.unredacted version – Startegic Review	
163.	**nbn**	**Senator Chisholm**	**Optus-only footprint**	**Senator CHISHOLM**: What are those about half a million likely to receive? **Mr Morrow**: The Optus-only footprint? They will likely see the fibre-to-the-kerb technology, and that will give them initially hundreds of megabits per second. With the upgrades of G.Fast we know that that will go up towards a gigabit per second. It is a great technology. It has many upgrade capabilities that are simple, easy and straightforward. **Senator CHISHOLM**: Is it possible, just with that group, to get a bit of a breakdown of where those locations are likely to be? It might have to be taken notice. **Mr Morrow**: We certainly can take that on notice and have a look at it as to where we are targeting.	**Page 15 25/11/2016**
164.	**nbn**	**Senator Chisholm**	**FTTDP - Architecture**	**Senator CHISHOLM**: In terms of fibre to the distribution point, has the technical configuration been completed yet? **Mr Morrow**: The designs are just about to begin. We have a model architecture that has been completed and designs are expected to start by the end of this year. **Senator CHISHOLM**: Can you release that once it has been completed? **Mr Morrow**: The architecture? **Senator CHISHOLM**: Yes. **Mr Morrow**: We can certainly take that on notice. I do not believe there are any commercial issues but I would like the team to validate that first.	**Page 16 25/11/2016**
165.	**nbn**	**Senator Bushby**	**On demand fibre to the distribution point - Costs**	**Senator CHISHOLM:** How would the on-demand fibre to the distribution point to fibre to the home upgrade option actually work in practice in terms of the choices that people have? Would someone be expected to pay around $1,200 per premise to actually get that technology into their home? **Mr Morrow:** Obviously, we offer this to anybody that is interested. Do not quote me on this, but I believe we have had roughly 300 or 400 qualified applications that have come through. There have been only 21 in total that have actually proceeded with this. When you look at the ones that have taken it, typically they are moving from fixed wireless to fibre to the premises. I think there are a couple now that have been from fibre to the node to fibre to the premises. We find that it is typically private schools that are willing to pay for this. You see a couple of multidwelling units where the	**Page 18 25/11/2016**

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
				strata has gotten together and said, 'We want to go ahead and pull fibre in to the rest of the house', or a business that is in a particular location. I think there might be one case, or two at the very most, of individual residents that have chosen to do this. That cost range will vary depending on how far away they are from where the node is, because we know we have fibre up until that point, or the way in which the house is constructed on the property. There is a varied range behind that, but we do process the applications and we have seen a number come through. **CHAIR:** Would it be possible to provide on notice an average of what the cost has been? **Mr Morrow:** Averages are dangerous, Senator. Why don't we take that away to see what we can actually apply to give you a sense of roughly what the costs look like.	
166.	**nbn**	**Senator Dastyari**	**Monitoring providers letter**	**Senator DASTYARI**: Mr Morrow, you wrote a letter to the monitoring providers to advise that services over fibre to the node are not guaranteed to work in the event of a power outage or that there are some challenges around that. Is that correct? **Mr Morrow**: That is correct. **Senator DASTYARI**: When did you send that letter? **Mr Morrow**: I do not recall the specifics. I can take that on notice and come back to you. **Senator DASTYARI**: Was it this year or last year? **Mr Morrow**: There was a letter that was sent this year. **Senator DASTYARI**: It was sent this year. Again, you sent this out to a whole bunch of providers. I do not have a copy of it. Is that something you could provide the committee with, on notice? **Mr Morrow**: I think we probably could. We will take that on notice and provide that. That was just a reminder. We have always been clear about how things work, and often we want to take extra precautions, especially when it comes to the safety and security of people across the country.	**Page 20 25/11/2016**
167.	**nbn**	**Senator Dastyari**	**Monitored alarm services**	**Senator DASTYARI**: How many monitored alarm services does NBN estimate are currently active in Australia? **Mr Morrow**: I do not have the number off the top of my head. Stephen, are you aware? **Mr Rue**: No, I am not. **Senator DASTYARI**: Is that a number you have but do not have with you, or is it a number you do not have? **Mr Morrow**: It is a number we have but do not have with us. **Mr Rue**: We do not have it with us. We would have that number. **Senator DASTYARI**: Can you take that on notice? Can you also take on notice how many non-monitored alarm systems NBN estimates are currently active? Effectively, I want both the monitored and the non-monitored alarms. I do not know if you have information broken down to that level. **Mr Rue**: We will look at that.	**Page 20 25/11/2016**

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
168.	**nbn**	**Senator Dastyari**	**Medical alarm subsidy Scheme - envelope**	**Senator DASTYARI**: In July of this year, NBN Co established a medical alarm subsidy scheme to assist with the migration of services to the NBN—is that correct? **Mr Morrow**: That is correct. **Senator DASTYARI**: Is that what you were writing to these— **Mr Morrow**: No, that was a different matter. The letter that you are referring to that we will get you a copy of, assuming that there are no issues for us or that it might fall into the non-disclosure category, was different. That was just a reminder. This medical alarm scheme was just, more broadly, about how this works—how over the top layers work, how our retailers and of course the portion that NBN Co steps in and fills in works. This was in consultation with policy with the government but something that is important for everybody and involves the entire industry. **Senator DASTYARI**: I will come to that consultation in a moment. Where is information about the subsidy scheme available? Is that available on the website? **Mr Morrow**: I believe there is information on the website. We will check for you. **Senator DASTYARI**: What is the estimated level of subsidy per eligible user? **Mr Rue**: We will have to take that away. **Senator DASTYARI**: Okay. But you have done calculations on that obviously. How big is the envelope for the scheme? **Mr Rue**: Again, we will take that on notice. I do not have it here. I will see if I can get it.	**Page 20-21 25/11/2016**
169.	**nbn**	**Senator Dastyari**	**Non-monitored alarms – subsidy scheme**	**Senator DASTYARI**: And the line you have drawn is the standard AS 4607? **Mr Morrow**: The team has the details on that. I am not sure that that would be a correct statement, so we are happy to check, if that is what you would like. **Senator URQUHART**: Sorry. Can I just ask one thing? Mr Rue, you indicated that there was information on the website. Is that about the Medical Alarm Register or the alarm subsidy scheme? **Mr Morrow**: The register. **Senator URQUHART**: It is just that? **Mr Rue**: The registry. **Senator URQUHART**: So there is nothing about the subsidy on the— **Mr Morrow**: Correct. **Senator URQUHART**: Yes—I could not find anything. **Senator DASTYARI**: On the standard, Mr Morrow—and, again, I am not expecting you to be an expert on Australian standards—AS 4607 was the standard. It has not been updated since 1999. That was the last time that standard was updated, which was 17 or so years ago now. That was well before reliable smart technology was introduced into non-monitored alarms. My understanding of your scheme is it does not extend to non-monitored alarms. **Mr Morrow**: Again, I am not certain whether or not it is that particular document you are quoting	**Page 21-22 25/11/2016**

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
				that defines what we do and do not do in terms of offering the subsidy. I am happy to have that looked into, if you would like. But, again, as I said before—	
170.	**nbn**	**Senator Dastyari**	**Medical alarm subsidy scheme**	**Senator DASTYARI:** So when was it set up—July? **Mr Morrow:** Of this year. Is that right? **Senator DASTYARI:** So the scheme was available from July? **Mr Morrow:** There was a form of policy that we had taken prior to that. Then, working with the industry and also in discussions with the department of communications, we concluded that earlier this year. **Senator DASTYARI:** Minister, were you aware before the implementation of the scheme or after? **Senator Fifield:** I would have to check. **Senator DASTYARI:** Okay. Mr Morrow, were you in touch with the department about what would be included in the scheme before or after the implementation of the scheme? **Mr Morrow:** I was not involved personally in it— **Senator DASTYARI:** Sure. **Mr Morrow:** but I can be certain that there were discussions before— **Senator DASTYARI:** So the department was advised. Was the minister's office advised, or the department, or how— **Mr Morrow:** Normally we rely on the department to have that communication with the minister's office, so it is possible that— **Senator DASTYARI:** So the department was consulted in the development of who is and who is not included in this—correct? **Mr Morrow:** I would think that is natural. I would like to have a chance to confirm that, but that seems reasonable.	**Page 23 25/11/2016**
171.	**nbn**	**Senator Dastyari**	**Medical alarm subsidy Scheme - types**	**Senator DASTYARI**: I think this is above politics here. I am sure there are many different types, but there seems to be two main types of technology. One type of technology is eligible for the subsidy scheme as it has currently been created. One type of technology is not. I am generalising here when I say that the nature of the two types of technology appears to be that the non-monitored type tends to be the cheaper of the two options. The anecdotal evidence is that perhaps that is the type that is used by those on lower incomes who are struggling, the type of people—and, again, I am making some broad assumptions here—who would be more in need of the assistance of a subsidy than others. Minister, on 13 October 2016 you were asked questions about this on a radio interview on FIVEaa in Adelaide with Mr Leon Byner and, at that point in time, you had a discussion with him about this. You have given evidence that you have also been aware of this as an ongoing issue. Is	**Pages 24–25 25/11/2016**

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
				seems that the evidence is that this is a subsidy scheme that has been developed by NBN Co in consultation with the department using government standards or guided by government standards. **Senator Fifield**: No. The Australian standards are not set by the department of communications. Australian standards are something that apply across a range of portfolios. In fact, I am not even sure that Standards Australia—and I stand to be corrected—is a government body. There are various standard-setting bodies— **Senator DASTYARI**: That was not where I was going with the question. **Senator Fifield**: so the government has not set the standard. NBN, across a range of internal NBN policies, consults with stakeholders, and the department of communications, obviously, is a stakeholder. **Senator DASTYARI**: Minister, have you called on or asked the NBN Co—and, again, I do not know where your powers do you do not lie on this—to extend the subsidy scheme to include non-monitored alarms? **Senator Fifield**: I have not asked NBN to do that. I have asked for information to better inform myself about how the scheme will operate. It is something I continue to seek advice on. In relation to some of the issues you have raised about the profiles of people who use different sorts of technologies, as I say, it is something that continues to be raised with me. It is something that I seek advice on. We are happy to come back to the committee with further information that addresses some of the questions you have raised.	
172.	**nbn**	**Senator Dastyari**	**Subsidy payments started**	**Senator DASTYARI**: So you signed off on who does and does not get it. Minister, on the subsidy scheme itself, I thought the register was around but the subsidies were not available until 1 July. But that is not the case—subsidies were available from September 2015? **Mr Morrow**: The scheme went into effect in September 2015. When the actual subsidies started paying—I am happy to take that on notice and come back with it.	**Page 26 25/11/2016**
173.	**nbn**	**Senator Urquhart**	**Benchmarking**	**Senator URQUHART:** So you deal with the retailer rather than with the customer? **Mr Morrow:** Yes. **Senator URQUHART:** So that metric is the bridge between you and the retailer? **Mr Morrow:** Correct, yes. **Senator URQUHART:** Is there a target for Sky Muster in terms of the customer experience metric? **Mr Morrow:** No, because that is not what we would monitor with the retailers. But we do have a target for— **Senator URQUHART:** So is it not set at 6.9 at the moment? **Mr Morrow:** It is, but—	**Page 32 25/11/2016**

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				Senator URQUHART: That is the target? **Mr Morrow:** Yes. **Senator URQUHART:** So that is out of 10? **Mr Morrow:** It is well benchmarked on there: 6.7 is actually a very high score. Typically, it is very seldom— **Senator URQUHART:** Sorry; I am just trying to understand: it is out of 10, so it is a score out of 10? **Mr Morrow:** I believe it is even out of eight. It is possible that it is 10, but I am happy to go back and look at that and provide you with some information. **Senator URQUHART:** So it is 6.9 out of eight? **Mr Morrow:** Again, let me come back to you and tell you what that is against. We benchmark against it. These are happy people—happy companies—dealing with NBN; that is a dramatic improvement from where we have been over the last couple of years.	
174.	**nbn**	**Senator Urquhart**	**Retail providers – data counters**	**Senator URQUHART**: Do all of the retail service providers have their own data counters, or do they rely on you providing that? **Mr Morrow**: I would suspect they have their own counters. **Senator URQUHART**: You do not know, though? **Mr Morrow**: I do not know, no. **Senator URQUHART**: Can you take that on notice? **Mr Morrow**: To ask the retailers if they do count that? **Senator URQUHART**: If they do, yes, or whether they rely on your data. **Mr Morrow**: Well, I am happy to ask; if they do not want to provide it, it is up to them. But I am happy to ask.	**Page 33 25/11/2016**
175.	**nbn**	**Senator Urquhart**	**Outages of beams**	**Senator URQUHART**: Okay. Are there any current outages of Sky Muster beams? **Mr Morrow**: I do not believe so, no. **Senator URQUHART**: And how many outages of beams have occurred since the satellites were launched? **Mr Morrow**: I do not have the specific number. **Senator URQUHART**: Are you able to get that? I would also like to know roughly how long the outages were for. **Mr Morrow**: Yes, we can get that.	**Page 33 25/11/2016**
176.	**nbn**	**Senator Dastyari**	**Credit rating - Mechanism of transmitting**	**Senator DASTYARI:** On the telephone call, or hook-up, or whatever we call it, on 8 November, you would not reveal what the credit rating was. It is the correct? **Mr Rue:** That is correct. **Senator DASTYARI:** Could you explain to me why? What is the decision behind not revealing it?	**Page 34-35 25/11/2016**

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
				Mr Rue: Sure. There are two types of credit ratings that you can get. You can get a public credit rating and a private credit rating. A public credit rating is one that the credit agencies are happy for you to make public. But their requirement then is to continue to monitor the company, because, clearly, any outside body can use that credit rating as a way to make decisions. Therefore, the credit rating agencies want to have an ongoing monitoring arrangement with you. That is opposed to a private credit rating, which is clearly one that is kept between the rating agencies and the company and which is used for the company to make various decisions—in this case, to talk about debt. **Senator DASTYARI**: And it was on the request of the government? **Mr Rue**: It was on the request of government—yes. **Senator DASTYARI**: And when you say government, does that mean a request from Treasury? Minister, you might want to jump—when you say government— **Mr Rue**: I believe it was a request from both shareholder ministers. **Mr Morrow**: So it would be the Department of Finance and the Department of Communications. **Senator DASTYARI**: Minister, was this a cabinet decision or was it done at sub-cabinet level? **Senator Fifield**: It was a decision of government which was conveyed to NBN. The mechanism of transmitting that we can take on notice.	
177.	**nbn**	**Senator Dastyari**	**Credit rating**	**Senator DASTYARI**: Minister, if I were to ask you for the credit rating, what would you say? **Senator Fifield**: I would say that it was a non-public, indicative credit rating, and the credit rating was provided by the agencies on the basis that it is not public. **Senator DASTYARI**: We may as well be formal about this. Are you claiming public interest immunity? **Senator Fifield**: I am telling you the basis upon which the credit rating was provided. **Senator DASTYARI**: I am formally asking for the credit rating. **Senator Fifield**: If you are formally asking then we will take that on notice. **Mr Morrow**: I would remind the senator that, of course, we are allowed, within our agreement with the credit rating agencies, of keeping this private to share with our immediate shareholders. That agreement is, again, something between NBN and the credit rating agencies. **Senator Fifield**: I will take it on notice, because there are two shareholder ministers here. I have indicated to you the basis upon which it has been provided, but you have asked a question, so we will take that on notice. **Senator DASTYARI**: Mr Morrow, the point I would make is: it is up to the minister whether or not information is provided or not. There are grounds of public interest immunity that the minister, when in review, can or cannot take, and commercial matters fall within that. That is a matter for the minister. I do note, however, that contractual obligations are not prohibitive of people providing information	**Page 43 25/11/2016**

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
				through Senate processes. What are I have done, Minister, is I have asked you if you can either provide the credit rating or claim public interest immunity. You have taken that on notice. **Senator Fifield**: I have indicated the basis upon which the credit rating was provided. You have asked me a question, so I am taking that on notice. **Senator DASTYARI**: You said it was NBN who paid for the getting of the credit rating. **Mr Rue**: That is correct. **Senator DASTYARI**: Would you take on notice what it cost to get the credit rating? **Mr Rue**: I can take that on notice.	
178.	**nbn**	**Senator Urquhart**	**Contingency funding allocation**	**Senator URQUHART:** What line items does the 18.5 include? What sorts of things make that up? **Mr Rue:** It is the primary transit NBN fibre from Rosebery to Zeehan. It is secondary transit fibre then from Railton to Rosebery, Zeehan and Queenstown. Then it is any incremental cost of building FTTN over what will be a satellite solution. **Senator URQUHART:** Was there any allocated for contingency? **Mr Rue:** Normally in these programs we would allocate a contingency. I think in this case it would have been just under 10 per cent, I would have thought. **Senator URQUHART:** So around 10 per cent, a little under. **Mr Rue:** I think it was nine, actually, to be precise, but I would have to check on that.	**Page 47 25/11/2016**
179.	**nbn**	**Senator Urquhart**	**Training Program**	**Senator URQUHART**: What is the time frame of the training program? How long does it take to put someone through a training program? **Mr Morrow**: I think it is matter of weeks. **Mr Rue**: It is a couple of weeks, I think. **Mr Morrow**: We should take that on notice to make sure that we are accurate. **Mr Rue:** We will get an answer to you.	**Page 49 25/11/2016**
180.	**nbn**	**Senator Urquhart**	**Service class Zero - Length of waiting time**	**Senator URQUHART**: So, for those around 10,000, do you know the length of time that they will have to wait or have been waiting? Do you have a breakdown of that? **Mr Morrow**: Yes sure. There are— **Senator URQUHART**: Can you provide that? **Mr Morrow**: We can look at that. **Mr Rue**: But I would say it use to sit around 40,000 and it has come down substantially in the last 18 months particularly. **Senator URQUHART**: Okay. I would be interested to know the time frame. **Mr Rue**: We can have a look at that. **Mr Morrow**: Again, I can point out that, if you want everybody to get connected, if we care about	**Page 50-51 25/11/2016**

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				every Australian, we are going to go as fast as we can, and some people are going to get it sooner than others. **Senator URQUHART**: I entirely understand that. I guess I am thinking that, if I am living in a street where there are a lot of houses and the neighbour on that side has it and the neighbour on this side has it but I do not have it, I am going to ask some questions about what is going on. **Mr Morrow**: Yes, of course. **Senator URQUHART**: And if you have not notified the people, and maybe their retailer has not notified them, they are going to ask the question: how come? **Mr Morrow**: Yes, sure.	
181.	**nbn**	**Senator Urquhart**	**NBN Co base stations – MBP area**	**Senator URQUHART**: But do you have any fixed wireless base stations in the areas that are covered by the government's black spot program currently? **Mr Morrow**: Not that I recall, but if we do then we cooperate and share with them. **Senator URQUHART**: Can you take that on notice, please. **Mr Morrow**: Sure. **Senator URQUHART**: I would be interested to know roughly how many NBN Co base stations are in that mobile black spot area. **Mr Morrow**: I will take that on notice.	**Page 54 25/11/2016**
182.	**nbn**	**Senator Chisholm**	**Cairns – Copper – underlying problems**	**Senator CHISHOLM:** When there are complaints, and I will use Cairns as an example, does the NBN look at the quality of the copper if that is the issue? **Mr Morrow**: Indeed. We are constantly testing and looking at various things. For example, even in the Cairns area, we did go out and run some tests on the network to see if there is any evidence of any congestion caused from the FTTN network itself, and the answer came back as no. If there is rain in an area that penetrated the copper cable, it will have an effect and it will slow down speeds but it will be constant on that, not just a busy period. That is a telling troubleshooting issue: if somebody is saying they are fine at noon but they have trouble at 6 pm when more people are going to be on the internet. In FTTN, that is more likely a question to ask the retailer about, 'Have you provisioned enough capacity to run through to deal with all of us as customers of the retailer,' because maybe they need to expand the CBC and maybe they need to build a bigger pipe that connects into our point of interconnect. Sometimes it is a modem of ours that is bad that needs replacing; sometimes there are other issues. Predominantly that is what we see if there is a congestion during a busy period that slows them down. **Senator CHISHOLM**: In relation to Cairns, could you take on notice to look to see if there any underlying problems there? **Mr Morrow**: We will.	**Page 57 25/11/2016**

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
183.	**nbn**	**Senator Chisholm**	**Medical alarm subsidy scheme**	1. Please confirm the date when NBN Co management signed off on the establishment of the medical alarm subsidy scheme. 2. Did NBN formally notify the Government that the scope of the medical alarm subsidy scheme had been decided? If yes, on what date? And who was notified? 3. Please confirm at what level in the NBN organisation the decision about the parameters of the medical alarm subsidy scheme was signed off? And in which section of the organisation if below the CEO level? 4. How many alarm providers are currently eligible to receive a subsidy from the medical alarm subsidy scheme? Please list the providers. 5. How many non-monitored alarms are registered on the NBN medical alarm register? Please provide an estimate where exact numbers are not available.	**In Writing 5/12/2016**
184.	**nbn**	**Senator Chisholm**	**2017 Corporate Plan**	1. Table 7: Capital Expenditure (p52) provides a breakdown of CAPEX for each financial year across each access technology. **5.6 Capital expenditure** **Table 7: Capital expenditure** (a) Please confirm the underlying number of premises for each technology (across each year) which informed the CAPEX calculations in the Table 7.	**In Writing 5/12/2016**

	FY16(A)	FY17	FY18	FY19	FY20
Capex ($ billions)					
FTTP Brownfields	0.9	0.3	0.2	0.1	0.0
FTTP Greenfields	0.2	0.2	0.2	0.2	0.2
FTTN	1.7	2.3	2.7	1.3	0.6
HFC	0.4	1.7	1.5	0.6	0.5
Fixed Wireless	0.4	0.4	0.4	0.4	0.1
Satellite	0.1	0.2	0.2	0.1	0.1
Common	1.0	1.0	0.7	0.6	0.4
	4.7	**6.1**	**5.9**	**3.3**	**1.9**

Note: The numbers presented in this table correspond to the base case consistent with the ranges represented in Table 2 but may vary significantly over time.

	FY16(A)	FY17	FY18	FY19	FY20
Capex ($ billions)					
FTTP					

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing

brownfields premises						
FTTP greenfields premises						
FTTN premises						
HFC premises						
Fixed Wireless premises						
Satellite premises						

(b) Please confirm if any FTTdp premises were factored into Table 7 in the 2017 Corporate Plan? If yes, where?

(c) Separately, please disaggregate FTTN from Table 7 from the 2017 Corporate Plan into FTTN and FTTB.

2. On 25 November 2016, in Senate Estimates, Mr Morrow indicated there were a number of MDU's in the HFC footprint that were never cabled up with HFC. These premises were subsequently subtracted from the 4 million HFC homes in the 2016 Corporate Plan after NBN undertook street walks.

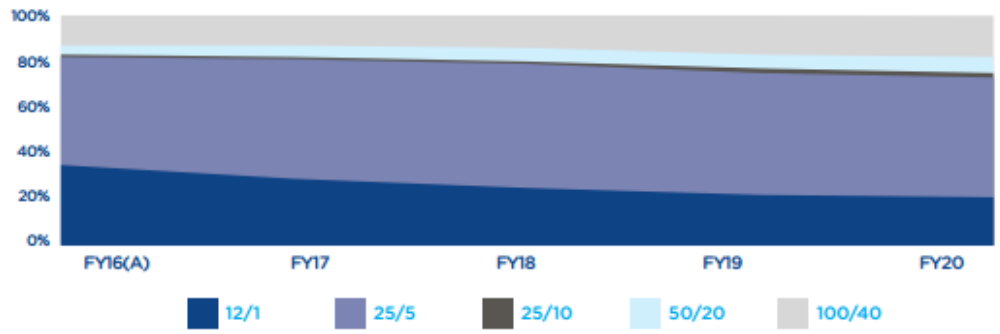
(a) How many MDU premises were removed from the HFC footprint (as per number in the 2016 Corporate Plan) as a result of this?

(b) When did NBN conduct the 'street walks' to determine this was the case?

3. 2017 Corporate Plan contains Exhibit 11: Wholesale speed tier mix on page 51.

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing

Exhibit 11: Wholesale speed tier mix



This provides a projected speed tier mix out to FY20 across 12/1, 25/5, 25/10, 50/20, 100/40mbps. Please provide the following:

(a) The numerical value for each speed tier underpinning Exhibit 11 in the following format:

	FY16(A)	FY17	FY18	FY19	FY20
12/1	%	%	%	%	%
25/5	%	%	%	%	%
25/10	%	%	%	%	%
50/20	%	%	%	%	%
100/40	%	%	%	%	%
Total	100%	100%	100%	100%	100%

(b) A forward forecast, as per the format of Exhibit 11, for the speed tier mix across <u>each</u> access technology (FTTH, FTTN, HFC, Wireless, Satellite), in the table format below.

For each access technology	FY16(A)	FY17	FY18	FY19	FY20
12/1	%	%	%	%	%
25/5	%	%	%	%	%

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<tr><td>185.</td><td>nbn</td><td>Senator Chisholm</td><td>FTTP and FTTDp</td><td>
1. Do Cost Per Premises for FTTP brownfields in the 2017 Corporate Plan reflect expenses from negotiated contracts for brownfield? If yes, in what year were those contracts negotiated?

2. Do those contract reflect efficiencies that would be achieved in brownfield FTTP rollouts through the use of skinny fibre?

3. On average, how many homes are serviced from each FTTdp distribution point?

4. What are the reverse power energy requirements per port for FTTdp?

5. Please confirm if any renegotiation of agreements with Telstra required to rollout FTTdp?

6. The following webpage was first published on 21 March 2016:

http://www.nbnco.com.au/blog/the-nbn-project/fttdp-could-provide-a-vital-new-tool-for-building-the-nbn-network.html

The page was later updated on 31 May 2016.

Please supply a copy of the 21 March 2016 version of the page.
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<tr><td>186.</td><td>nbn</td><td>Senator Chisholm</td><td>NBN – Service Class Zero</td><td>
1. For the week ending 24 November 2016 the NBN weekly report indicates there are 64,781 Premises at Service Class Zero. In Senate Estimates on 25 November 2016, Mr Morrow indicated the number of SC0 premises is around 10,000. Please explain the difference between Mr Morrow’s estimate of SC0 and the number reported in the weekly report.
2. Could you outline how NBN deals with SCO? Does NBN have allocated resources to fix SCO premises? Is there a team that returns to areas after the principal rollout or what is the approach?

3. Of the 64,781 premises can you please break down according to the table below:
</td><td>In writing 5/12/2016</td></tr>
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<tr><th>Timeframe a premise has been designated SC0</th><th>Premises designated SC0</th></tr>
<tr><td>Less than 3 months</td><td>?</td></tr>
<tr><td>Between 3 and 6 months</td><td>?</td></tr>
<tr><td>Between 6 and 12 months</td><td>?</td></tr>
<tr><td>Between 12 and 24 months</td><td>?</td></tr>
<tr><td>More than 24 months</td><td>?</td></tr>
<tr><td>Total</td><td>=64,781</td></tr>
</table>
4. How many of the “Service Class 0” premises that were on the NBN register in December 2015 have been connected to the NBN this year?

5. How many “Service Class 0” premises have been connect to the NBN in 2016?
</td><td></td></tr>
<tr><td>187.</td><td>nbn</td><td>Senator Chisholm</td><td>TIO</td><td>1. Please confirm on how many occasions the NBN Chairman has met with the TIO Ombudsman, Judi Jones, in 2016.

2. Please confirm on how many occasions the NBN CEO has met with the TIO Ombudsman, Judi Jones, in 2016.</td><td>In writing 5/12/2016</td></tr>
<tr><td>188.</td><td>nbn</td><td>Senator Chisholm</td><td>Job advertisements</td><td>1. How much has NBN Co spent on job advertisements in overseas jurisdictions since 1 October 2013? Please provide date when advertisement was placed, the country it was placed in, the number of positions available, the costs associated with placement, and the roles advertised.

2. How many workers has NBN employed on 457 visas since 1 October 2013? Please break down by country and role.

3. How many workers does NBN currently have employed on 457 visas as of 1 December 2016.

4. How much money has NBN spent on snapchat and Instagram advertising since 1 October 2013?</td><td>In writing 5/12/2016</td></tr>
<tr><td>189.</td><td>nbn</td><td>Senator</td><td>APRU</td><td>1. Please confirm current, or forecasted, APRU for each of the access technologies below as of 1</td><td>In writing</td></tr>
</table>

<table>
<tr><th>Question No</th><th>Program: Division or Agency</th><th>Senator</th><th>Title</th><th>Question</th><th>Hansard Page & Hearing Date or In Writing</th></tr>
<tr><td></td><td></td><td>Chisholm</td><td></td><td>October 2016.
<table>
<tr><th>Access Network</th><th>ARPU / month</th></tr>
<tr><td>FTTP</td><td></td></tr>
<tr><td>FTTdp</td><td></td></tr>
<tr><td>HFC</td><td></td></tr>
<tr><td>FTTN</td><td></td></tr>
<tr><td>FTTB</td><td></td></tr>
<tr><td>Wireless</td><td></td></tr>
<tr><td>Satellite</td><td></td></tr>
</table>
2. Please confirm current, or forecasted, APRU for each of the access technologies below forecast for FY2020.
<table>
<tr><th>Access Network</th><th>ARPU / month</th></tr>
<tr><td>FTTP</td><td></td></tr>
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<tr><td>Wireless</td><td></td></tr>
<tr><td>Satellite</td><td></td></tr>
</table></td><td>5/12/2016</td></tr>
<tr><td>190.</td><td>nbn</td><td>Senator Chisholm</td><td>ADSL areas – Sky Muster</td><td>1. How many premises in ADSL areas does NBN expect to connect to Sky Muster?</td><td>In writing 5/12/2016</td></tr>
<tr><td>191.</td><td>nbn</td><td>Senator Chisholm</td><td>NBN fixed wireless map – signal test fail</td><td>1. What proportion of Australian premises in the NBN fixed wireless map footprint fail a signal test?</td><td>In writing 5/12/2016</td></tr>
<tr><td>192.</td><td>nbn</td><td>Senator Chisholm</td><td>Average time - NBN order - RFS</td><td>1. What is the average time it takes a premises to place an order for the NBN from the time an area is declared RFS?</td><td>In writing 5/12/2016</td></tr>
<tr><td>193.</td><td>nbn</td><td>Senator Chisholm</td><td>Electorate Briefs prepared by NBN Co</td><td>1. Please provide a list of NBN electorate briefs NBN Co has been asked to prepare, either by the Government, Department, or members of Parliament, since the start of 2016 in the table format below:
<table>
<tr><th>Who requested the brief?</th><th>Date requested</th><th>Electorate</th><th>Date provided</th></tr>
<tr><td></td><td></td><td></td><td></td></tr>
<tr><td></td><td></td><td></td><td></td></tr>
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